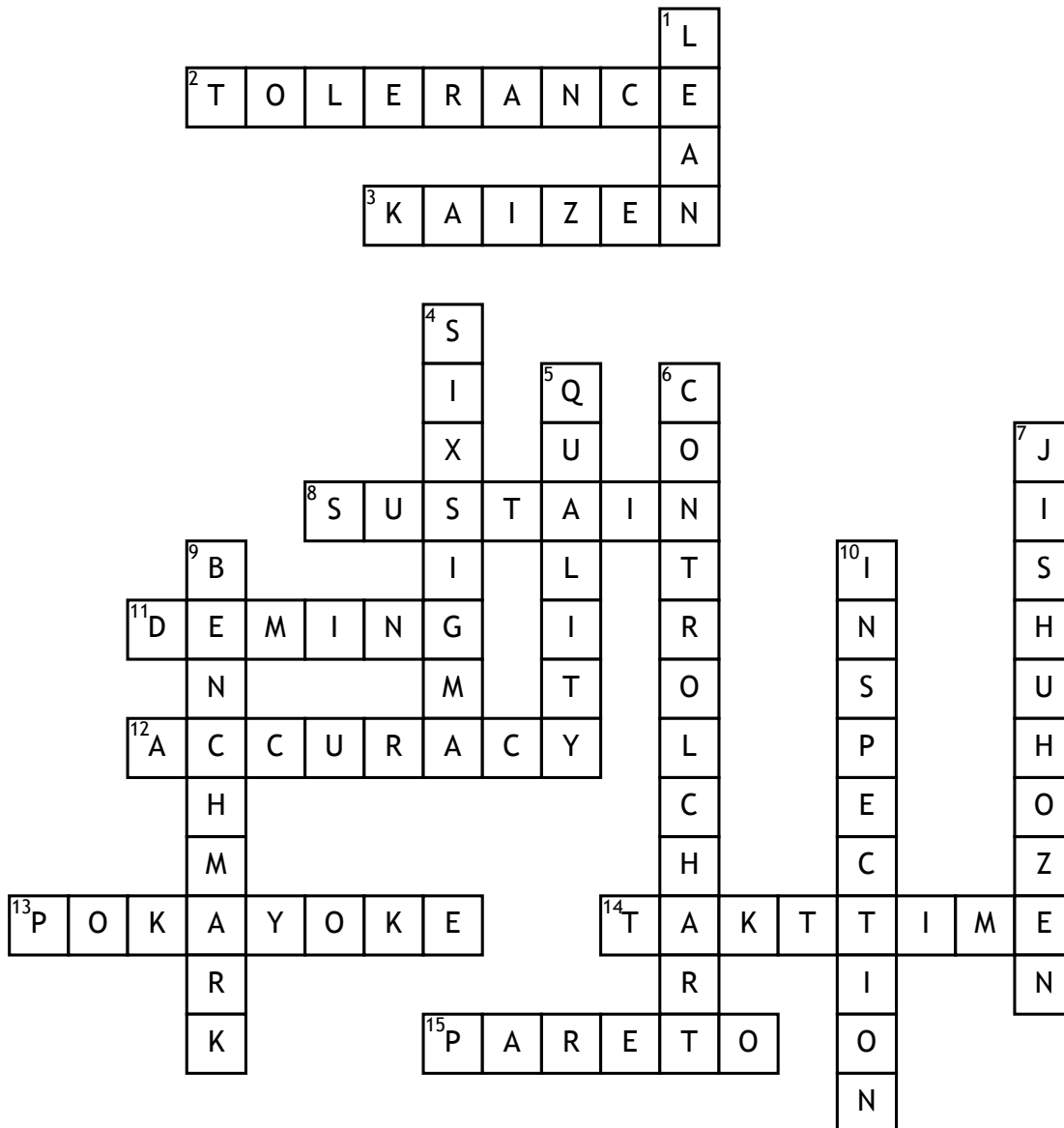


Name: _____

Date: _____

Quality month "crossword puzzle"



Across

2. WITHOUT ME IT IS
DIFFICULT TO PRODUCE
3. CONTINUAL
IMPROVEMENT
8. ONE OF THE "S" IN
5S CONCEPT
11. FATHER OF TQM
12. CLOSENESS OF
MEASURED VALUE

13. I PREVENT DEFECTS

14. RATE OF
CUSTOMER DEMAND
15. VITAL FEW TRIVIAL
MANY

Down

1. ELIMINATION OF
WASTE
4. TOOL FOR
PROCESS IMPROVEMENT

5. FITNESS FOR USE

6. I AM USED TO
ASSESS PROCESS
STABILITY
7. AUTONOMOUS
MAINTENANCE
9. I AM THE
REFERENCE FOR EVERY
WORK
10. TO ENSURE
QUALITY