

Name: _____

Date: _____

Scheduling appointments and patient processing

E F U A T H W R E Q G J H Y P B I I C O C I N X
D W P U P X P I C O U R W C R C I N U D G O C P
B M R T Y P R E I L V R Q N E C F S T F K R J D
C T O O H E E E T T X S R E R K D Z L E V K C E
L H G M J R A R C L P E G I E N D S E U R A N F
Y G R A T C U U A A I Q W C Q W I T D S X C C K
B X E T N E T S R V N U Y I U V P N D T K Y O O
I X S I E P H O P R T E S F I J R E Z N O H B M
B N S C M T O L Y E E N C O S E E I Y E G C N I
W O N C T I R C C T G T I R I L C T C M S R S F
A I O A N O I S A N R I H P T H E A N T A W U Q
S T T L I N Z I V I A A P T E X R P E N K I O M
M P E L O S A D I B L L A A X S T D I I O N I Q
A U S R P L T L R K H L R V H T I E D O F T N T
T R Y O P H I A P Q X Y G W H W F H E P J E O W
R S Y U A W O T F E Z Y O U W T I S P P O R M Y
I I V T P O N N O Y W C M G Y E C I X A J A R T
X D S I U H Z E E K T M E H J R A L E K Y C A I
B A I N W S Q D C T C C D G E P T B N C G T H N
K M S G O O J I I U I E O E H P I A H E A I I E
T P E J L N H C T V U C N Z W T O T D H D O T M
V L X T L Z R N O Z F I R A E M N S S C S N L A
Y I L F O G G I N Z N S B R P F S E Z E F U S J
O L R K F D V P S G P C W G H Y Q R S R T R L Q

notice of privacy practice

automatic call routing

incidental disclosure

follow up appointment

recheck appointments

established patients

precertification

preauthorization

progress notes

sequentially

prerequisite

demographics

proficiency

interaction

perception

harmonious

expediency

disruption

screening

phonetic

interval

integral

intercom

no show

amenity

matrix