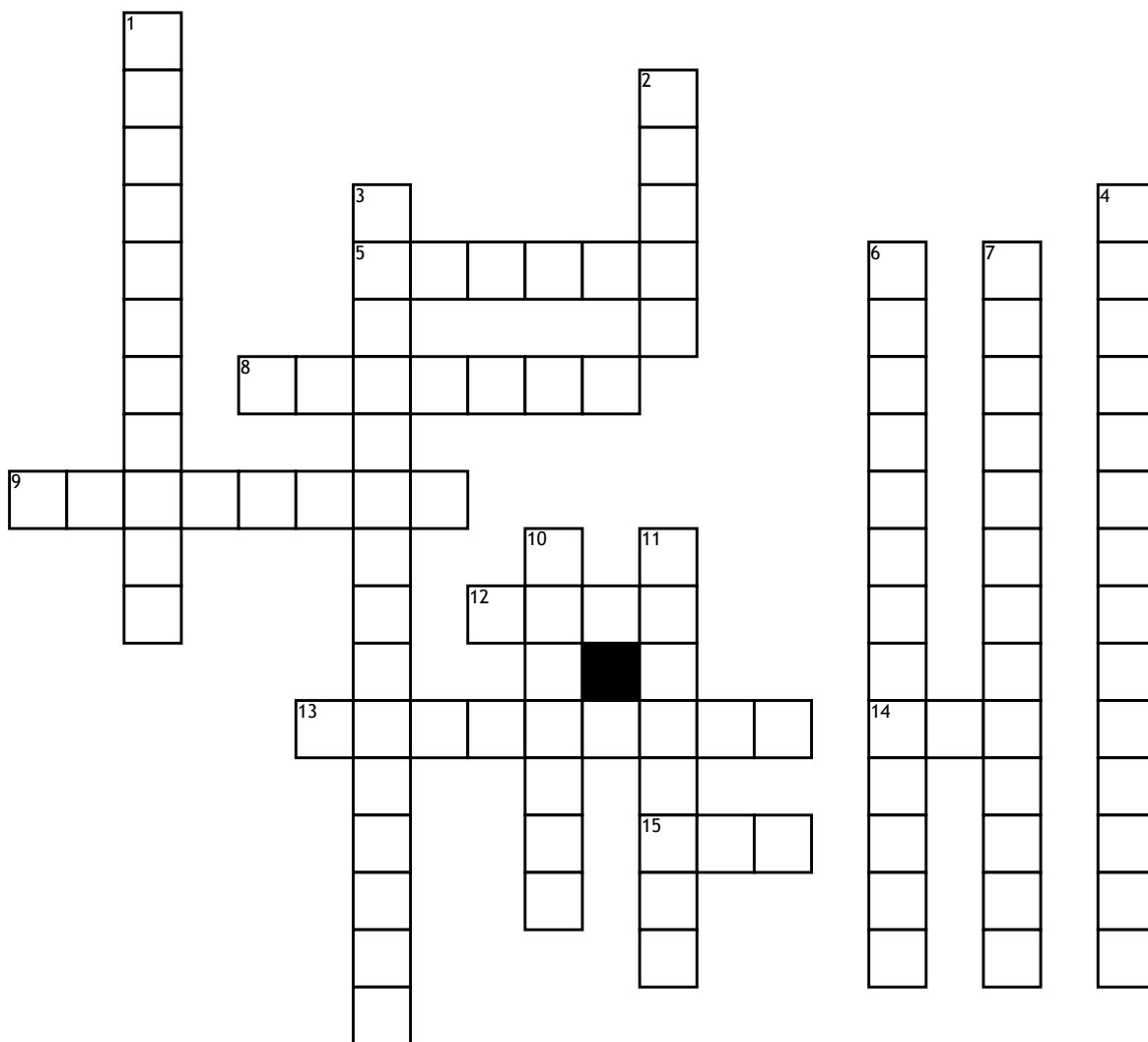


Name: \_\_\_\_\_

Date: \_\_\_\_\_

# SSA Modules 1-16



## Across

5. A domestic claim can be filed \_\_\_\_\_ or by mail.

8. Priority Mail is a Postal Service \_\_\_\_\_ product.

9. \_\_\_\_\_ boxes may be used for Priority Mail.

12. The HAZMAT question has \_\_\_\_\_ components.

13. Anonymous mail procedures are \_\_\_\_\_.

14. Collect On Delivery

15. International Mail Manual

## Down

1. \_\_\_\_\_ service may be purchased up to \$5000.

2. USPS partners with UPS and \_\_\_\_\_.

3. First Class Mail is a \_\_\_\_\_ service.

4. \_\_\_\_\_ service is the most secure service the Postal Service offers.

6. \_\_\_\_\_ service is commonly purchased with Certified Mail.

7. \_\_\_\_\_ provides customers with proof of mailing.

10. Customer \_\_\_\_\_ is a key component to success.

11. One of the Domestic Shipping services is \_\_\_\_\_ mail.