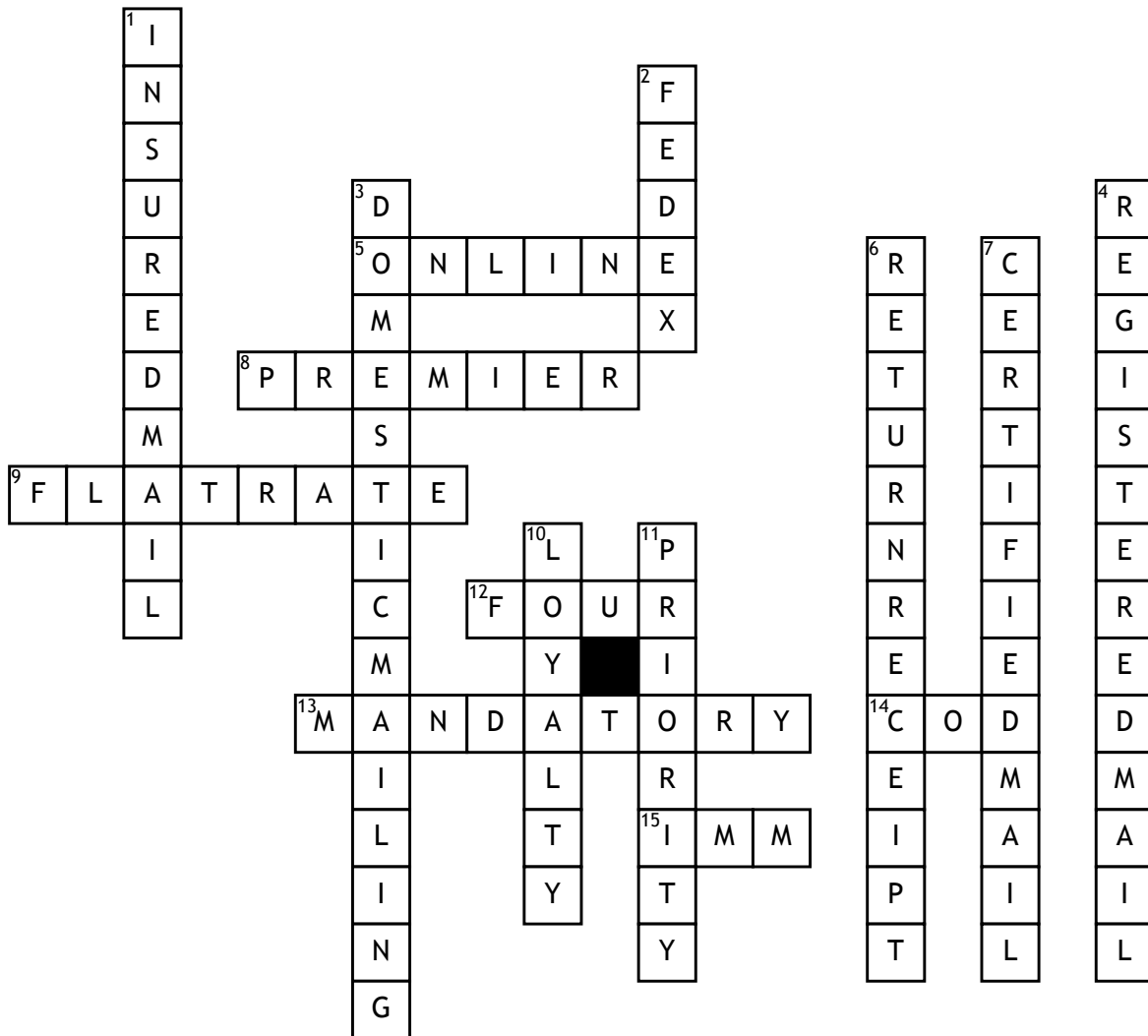


Name: _____

Date: _____

SSA Modules 1-16



Across

5. A domestic claim can be filed _____ or by mail.
8. Priority Mail is a Postal Service _____ product.
9. _____ boxes may be used for Priority Mail.
12. The HAZMAT question has _____ components.
13. Anonymous mail procedures are _____.
14. Collect On Delivery

15. International Mail Manual

Down

1. _____ service may be purchased up to \$5000.
2. USPS partners with UPS and _____.
3. First Class Mail is a _____ service.
4. _____ service is the most secure service the Postal Service offers.

6. _____ service is commonly purchased with Certified Mail.

7. _____ provides customers with proof of mailing.

10. Customer _____ is a key component to success.

11. One of the Domestic Shipping services is _____ mail.