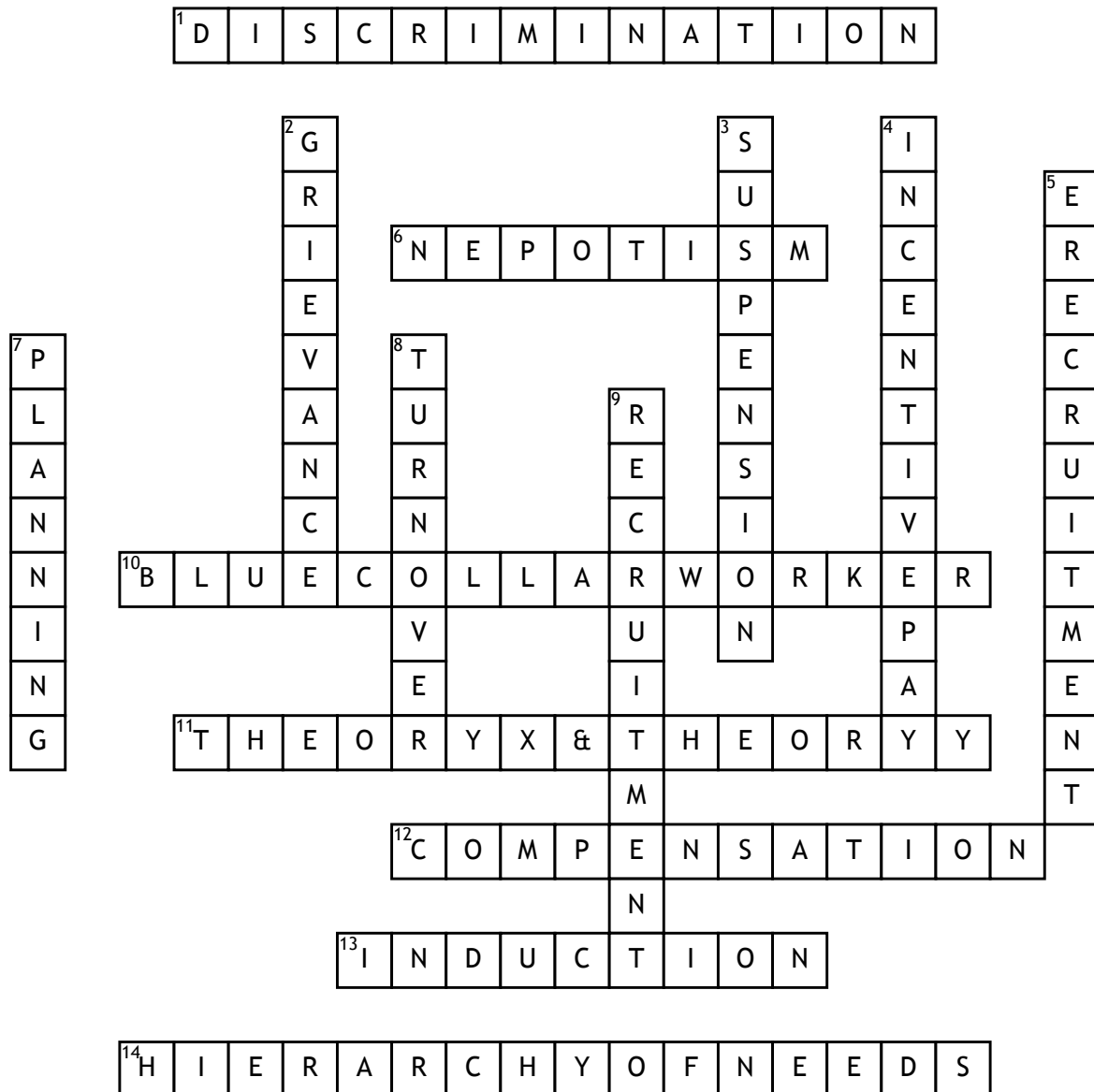


Name: _____

Date: _____

HRM



Across

1. The favoring of one group of people to the detriment of others.

6. Favouritism shown to relatives by individuals in a position of authority such as CEO's, managers or supervisors.

10. A term, which some consider pejorative, that is variously used to describe working class people employed as tradesmen or those who perform any form of manual labour.

11. Two conflicting assumptions which are behind thinking on human nature and human behaviour as related to the employee and the workplace.

12. OPERATIVE FUNCTION

13. INTRODUCING EMPLOYEE TO THE ORGANISATION

14. A psychology theory ascribed to Abraham H. Maslow in which he proposed that people will constantly seek to have their basic needs (sleep, food, water, shelter, etc.) fulfilled and that such needs ultimately determine behaviour

Down

2. A complaint brought by one party to an employment contract against another party.

3. Disciplinary action resulting in an employee being sent home without pay for a specified period of time

4. Additional compensation used to motivate and to reward employees for exceeding performance or productivity goals.

5. Using electronic resources, typically the internet but also HR software, to guide or assist the hiring process in order to reduce the administrative and financial burden of recruitment and gain access to a wider pool of talent

7. MANAGERIAL FUNCTION

8. Describes changes in the work force resulting from voluntary or involuntary resignations.

9. The act of enlisting people for job