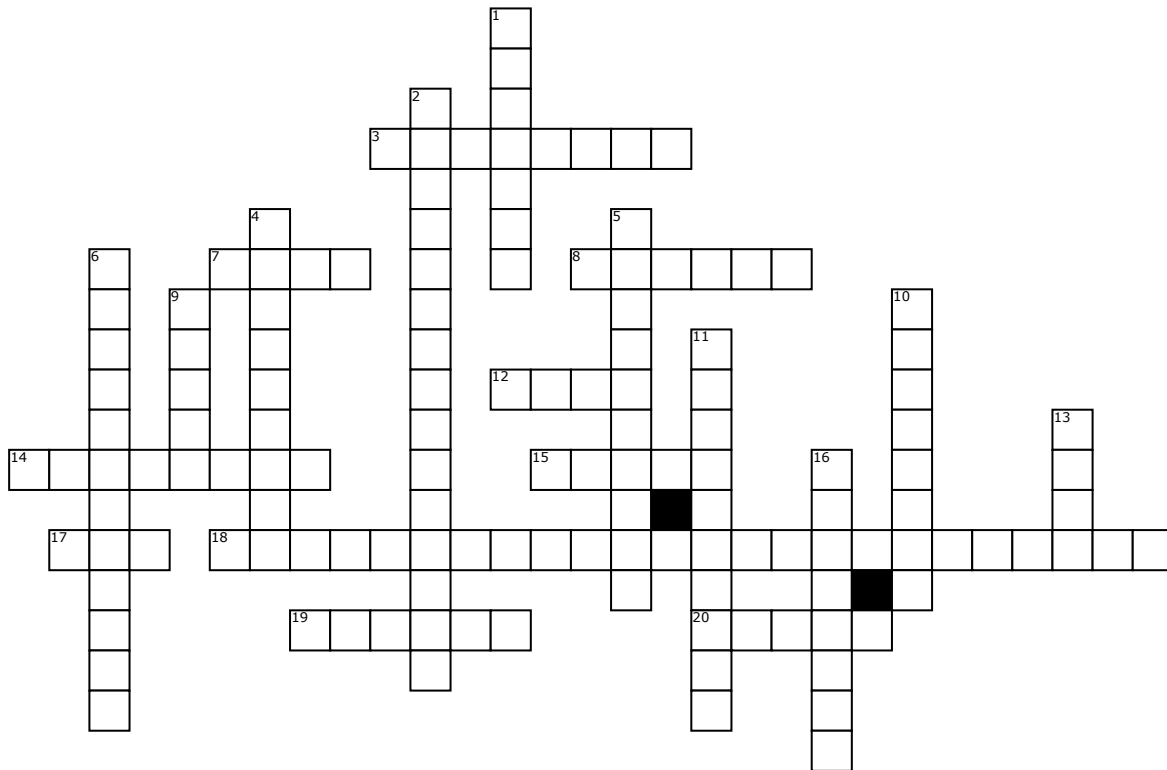


Name: _____

Food, Beverage, and Lodging



Across

- 3.** The process of scraping breadcrumbs off the table.
7. To sell or reserve a room.
8. Position known as a bellhop or bellman.
12. Price charged for a room night.
14. Any combination of alcohols, juices, and other ingredients.
15. A group of rooms put on temporary hold.

- 17.** A guest who checks in and quickly returns to the desk without having occupied the room.

- 18.** A computer system that records and integrates multiple systems throughout a hotel.

- 19.** A dinner for one person.

- 20.** Guest account.

Down

- 1.** The most expensive brands of alcohol.

- 2.** Employees who directly serve customers.

- 4.** Professional dedicated to wine and beverage service

- 5.** The total number of hotel guests at any one time.

- 6.** A plan where all meals are included in the rate.

- 9.** A drink served with a lemon/lime peel and rind.

- 10.** Money or tip given for service.

- 11.** Fee that is charged to bring your own bottle in to a restaurant.

- 13.** Order ticket or also known as a dupe

- 16.** Alcohol served before a meal.