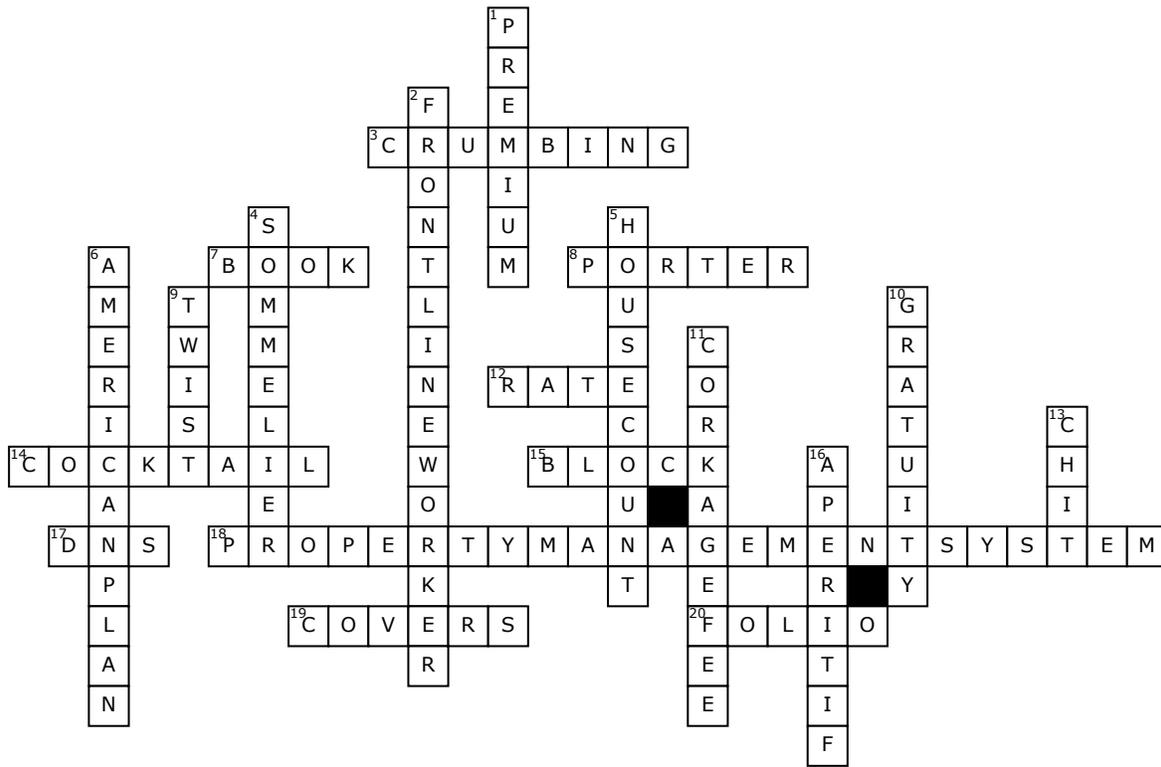


Name: _____

Food, Beverage, and Lodging



Across

- 3.** The process of scraping breadcrumbs off the table.
- 7.** To sell or reserve a room.
- 8.** Position known as a bellhop or bellman.
- 12.** Price charged for a room night.
- 14.** Any combination of alcohols, juices, and other ingredients.
- 15.** A group of rooms put on temporary hold.

- 17.** A guest who checks in and quickly returns to the desk without having occupied the room.
- 18.** A computer system that records and integrates multiple systems throughout a hotel.
- 19.** A dinner for one person.
- 20.** Guest account.

Down

- 1.** The most expensive brands of alcohol.
- 2.** Employees who directly serve customers.
- 4.** Professional dedicated to wine and beverage service

- 5.** The total number of hotel guests at any one time.
- 6.** A plan where all meals are included in the rate.
- 9.** A drink served with a lemon/lime peel and rind.
- 10.** Money or tip given for service.
- 11.** Fee that is charged to bring your own bottle in to a restaurant.
- 13.** Order ticket or also known as a dupe
- 16.** Alcohol served before a meal.