

Name: _____

Date: _____

Funday Friday

E M E S I W K V V Q P Y Q F X I O X K R L S Y I
T Q M Y K I V Z W O U N D E D W A R R I O R S W
J K I A E A A J M G F G T G P J Q Q S G H E F C
M U T D B C F B I R T H D A Y X T I L Y P C H A
N I E R W V I V S A M D B G T I P P H W Z N S X
H W L O M X Q V Y X D Z S P A A H U S V K O A M
Z A D B B U B E R L Q H G B C T G W C M U I B F
Z P N A G I R E Z E L L E N S M E H Y Z D T T J
I D A L S Y S T M U S O T R S I V W N P I U E K
R V H M O Q E C C I U R H L E U R L A Y A L K Y
E O E W U Y A R U E T X E E D N Z B C Y W O C N
E M G Z P L O Y U I P R R M O W C B X X B S U X
T O A S H L E Y Y T T S E I O W W E D J I E B A
N Y R F O T L D X G U S R V Q T E R W E L R H G
U O E R Q W P V M F I F A E O R S Y C T L L C C
L E V T F U J K G Q O E R N T R I U S F I L A X
O K A P Q P A V K V A K Y U D R D S C B N A E C
V V R V U J S L E Q O D J E O G A A R H G C B G
E H O P E B G U I M I F G M T L R H G L M T Z K
W K W T N W S M X T W S P O K U E A C C D S Z C
V Q O S Q W U Q U A Y B T Q O W M U V H Z R T K
G R H K Y H T A P M E X N W Q N O G F Y C I I D
O T V O X A Q C O A C H I N G P T D S B Q F M W
O O V Z G G U L O O H C S O T K C A B H V Q X O

FIRST CALL RESOLUTION
CUSTOMER SERVICE
BACK TO SCHOOL
OVERTIME
EMPATHY
HOLLY
ACW

AVERAGE HANDLE TIME
WOUNDED WARRIORS
VOLUNTEER
COACHING
GATEWAY
MUTE

BISCUITS AND GRAVY
CHARTER SPECTRUM
LABOR DAY
BIRTHDAY
BILLING
BAIT

BEACH BUCKET BASH
FUEL OUR FUTURE
ADHERENCE
QUALITY
ASHLEY
VTO