$\qquad$
$\qquad$

## Funday Friday



FIRST CALL RESOLUTION AVERAGE HANDLE TIME

| CUSTOMER SERVICE | WOUNDED WARRIORS |
| :--- | :--- |
| BACK TO SCHOOL | VOLUNTEER |
| OVERTIME | COACHING |
| EMPATHY | GATEWAY |
| HOLLY | MUTE | ACW


| BISCUITS AND GRAVY | BEACH BUCK |
| :--- | :--- |
| CHARTER SPECTRUM | FUEL OUR FUT |
| LABOR DAY | ADHERENCE |
| BIRTHDAY | QUALITY |
| BILLING | ASHLEY |
| BAIT | VTO |

