Across
3. communication that takes place real time
4. communication within a small group of people
9. a message that refers to another message
12. messages sent back to the speaker reacting to what is said
13. act of receiving messages (listening or reading)
15. tangible or concrete environment in which communication takes place
17. communication between people through computers (texting or emailing)
18. communication that does not take place in real time
19. messages with more than one meaning
20. communication within an organization

Down
1. noise that is external to both speaker and receiver
2. act of producing messages (speaking or writing)
5. medium through which the message passes
6. information that you provide before sending your primary messages
7. communication addressed to an extremely large audience, mediated by audio and/or visual means
8. communication with two or a few people
10. communication of a speaker with an audience
11. anything that interferes with you receiving a message
14. communication with oneself
16. communication through questions and answers