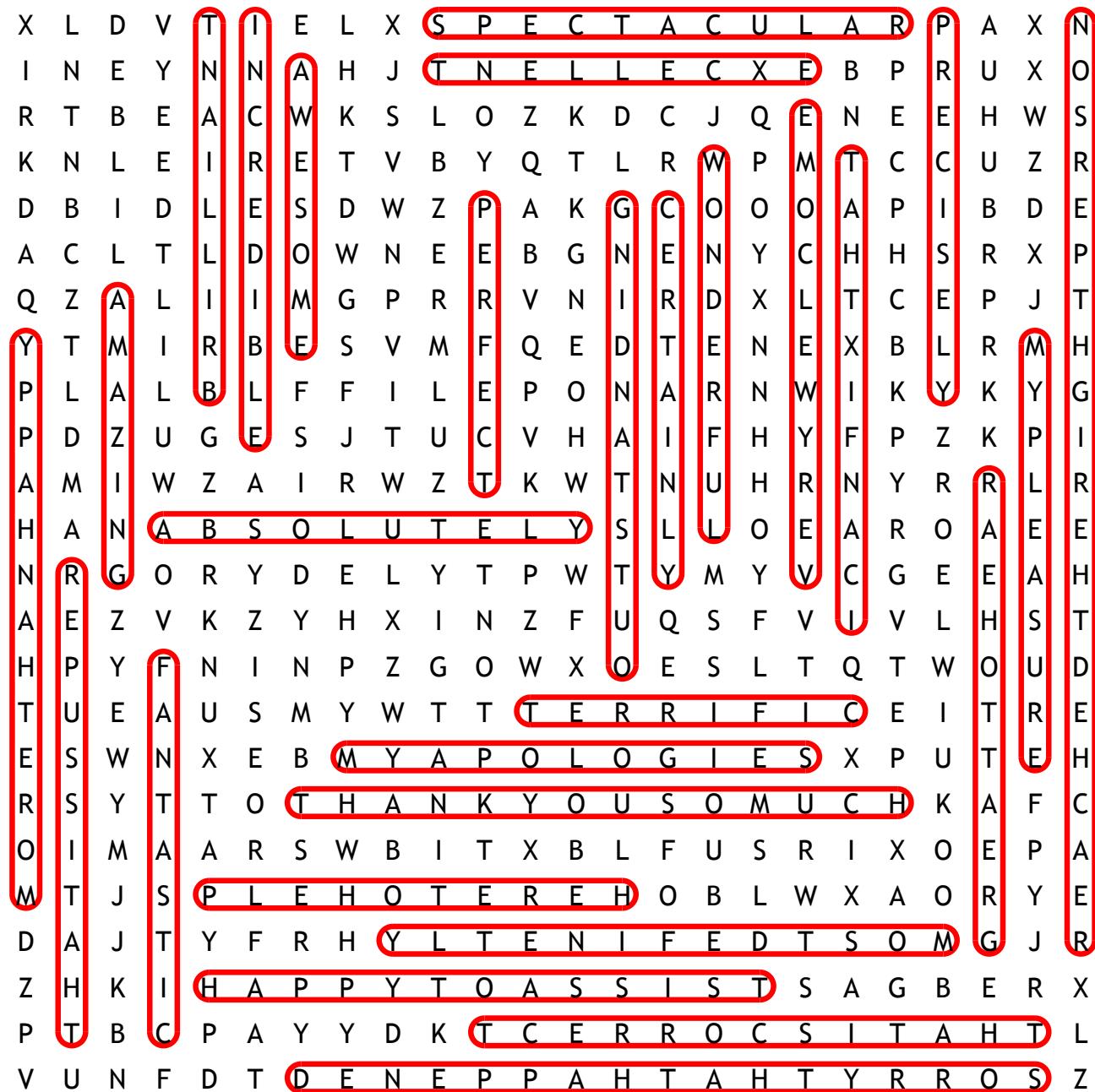


Name: _____

Date: _____

Uncommon Common Courtesies



reached the right person
happy to assist
that is super
very welcome
incredible
fantastic
terrific

sorry that happened
that is correct
great to hear
outstanding
absolutely
certainly
awesome

thank you so much
most definitely
my apologies
spectacular
brilliant
wonderful
amazing

more than happy
i can fix that
here to help
my pleasure
excellent
precisely
perfect