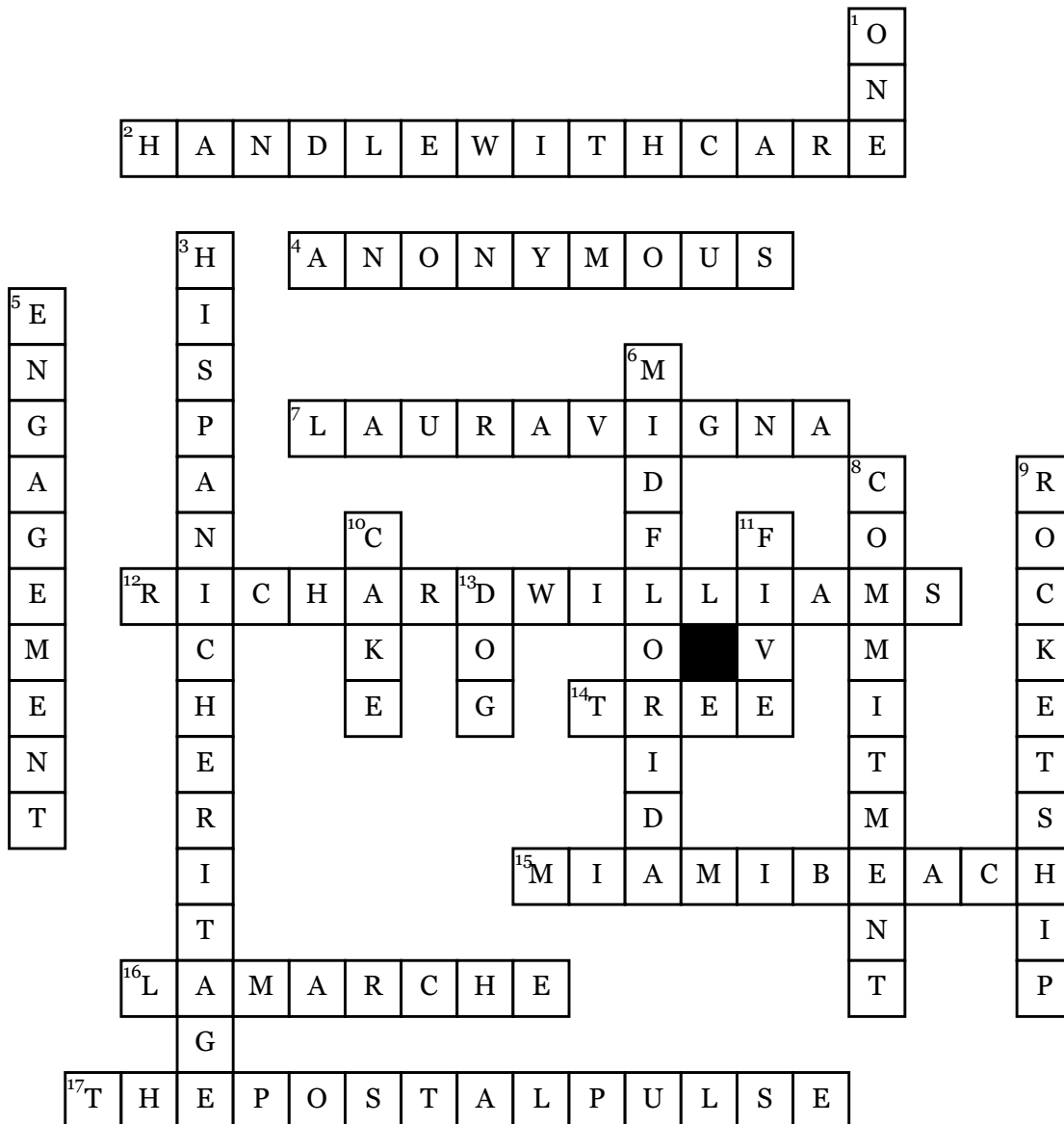


Q5: My supervisor/someone at work cares



Across

2. This month's first weekly topic title

4. Author of the weekly quote in Issue 17

7. Her dad was a letter carrier in Chicago back in 1965

12. This letter carrier retired after 30 years and loves his cowboys

14. Cartoon image on Issue 17. ("When someone at work seems to care about you, you become more like family")

15. Executive Director of Employee Engagement surprised the post office of this location

16. Last name of this Postal couple celebrating 25 years that were pictured in Issue 15.

17. This survey begins on October 4, 2016.

Down

1. Next months Q12 element

3. Cultural month from September 15- October 15

5. The Postal Pulse survey measures

6. This P&DC cares about appreciation

8. In our acronym for "CARE" the letter "C" stands for...

9. These ladies made this to show how much stamps ROCK

10. An engaging mistake you can eat

11. This month's Q12 element

13. Cheryl and Daniel Hollis are both holding this type of animal in their wedding anniversary announcement picture