Across
1. legal dispute; lawsuit
3. legal dispute; lawsuit
6. official record of individual qualified to perform certain services
10. Official authorization or approval
11. occupation or profession
12. Documentation of having met certain standards

Down
1. legal authority to perform an activity
2. worker who assists a professional in the performance of duties
4. state of optimal well being, achieved through prevention of illness and injury
5. payment for health care expenses, which may or may not, in return for specified payment in advance
7. vacation, activity
8. predetermined payment structure for health care services established by the federal government
9. treatment that pretends to cure a disease

Chapter 1 - Health care of the past, present and future