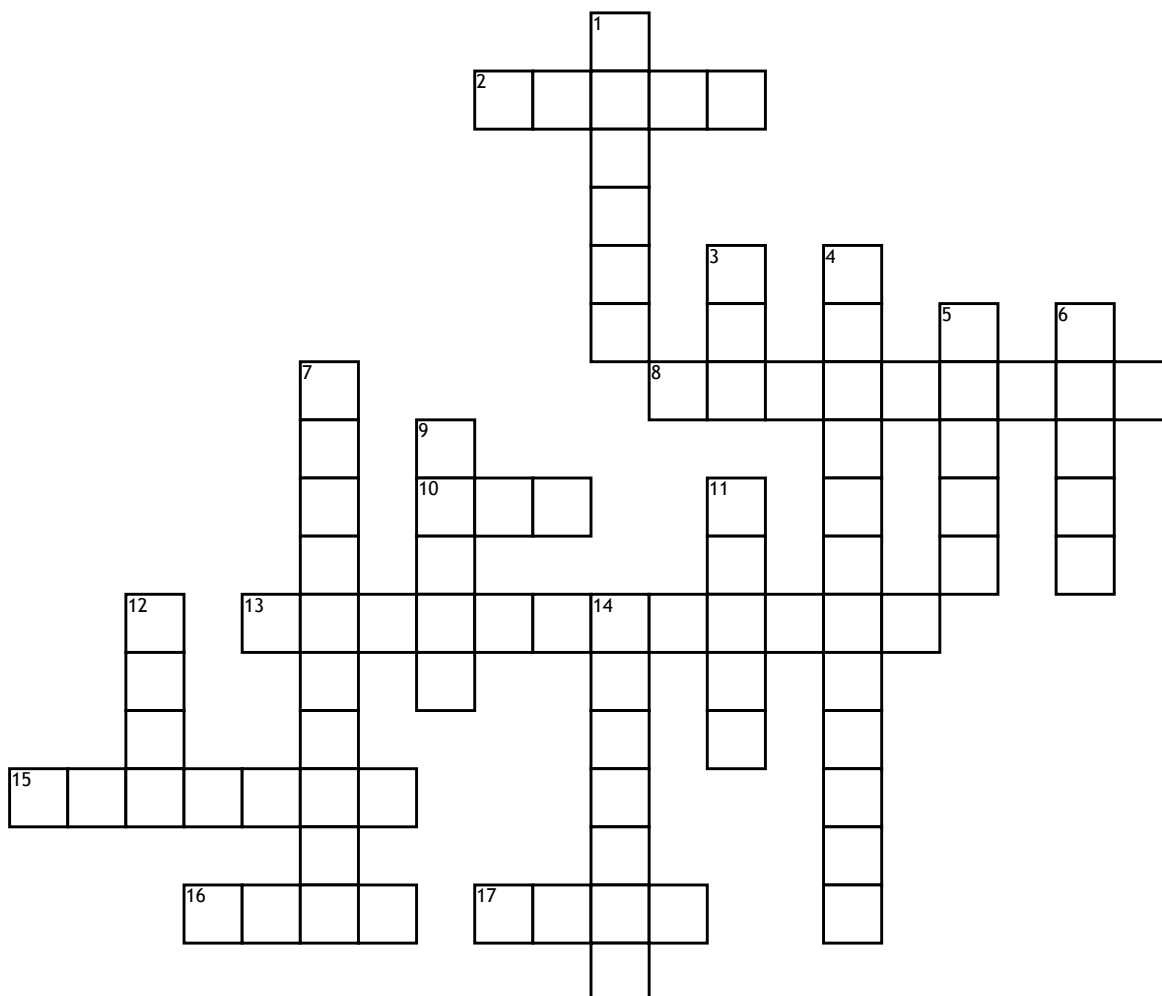


Name: _____ Date: _____

4th QUARTER FOCUS: OEPE



Across

2. WHAT STARTS THE OEPE TIME

8. CABINET LEVELS SHOULD BE _____

10. SOMETHING THAT HELPS OUR TIMES AT BOTH CASH AND PRESENT WINDOWS

13. CONDIMENTS SHOULD BE ARRANGED PER THE

_____(3 WORDS)

15. ORDER END, _____ END

16. DRINKS SHOULD BE HANDED OUT _____

17. _____ TRAVEL PATHS HELP US TO BE PREPARED

Down

1. KEEP THE WHEELS _____

3. HOW MANY DRINKS REQUIRE A DRINK CARRIER

4. THE 3 W'S (3 WORDS; ALPHABETICALLY)

5. _____ SHOULD BE SET AND COMMUNICATED

6. WHAT ENDS OEPE TIMES

7. OUR OEPE GOAL AS A COMPANY (# & WORD)

9. ASK ASK TELL SHOULD BE IMPLEMENTED AT _____ POINTS

11. WHAT YOU NEED TO TELL THE GUEST WHEN PARKING THEM: THE _____ W'S

12. WHAT IS OUR FOCUS THIS QUARTER

14. KEEPING YOUR AREA _____ CAN REDUCE OUR SERVICE TIMES