Across
2. Conditioner used to reconstruct the hair from within
8. Prior to a service we should ____ the client’s hair and scalp.
9. Second ingredient in shampoos
14. Clarifying shampoo should be used when ____ is evident, after swimming, and shampoo and soaps to lather prior to all chemical services.
15. Rainwater, or chemically softened water that contains only small amounts of minerals, and allows soap and shampoo to lather freely.
16. A level 7 on the pH scale
17. Shampoo that does not remove artificial haircolor from the hair.
18. Product formulated to add moisture to dry hair or promote retention of moisture

Down
1. Main ingredient in shampoos
3. Substance that absorbs moisture or promotes healthy retention of moisture
4. Often found in well water and contains minerals that reduce the ability of shampoo and soaps to lather
5. Water that has had impurities removed.
6. Brushing removes dirt, dust, and _____ build up.
7. Soap free shampoo; formulated with little to no alkaline soap base.
10. Range 0-6.9
11. Sometimes called wet draping
12. Special chemical agent applied to the hair to deposit protein or moisture and protect the hair against possible breakage.
13. Range of 7.1-14