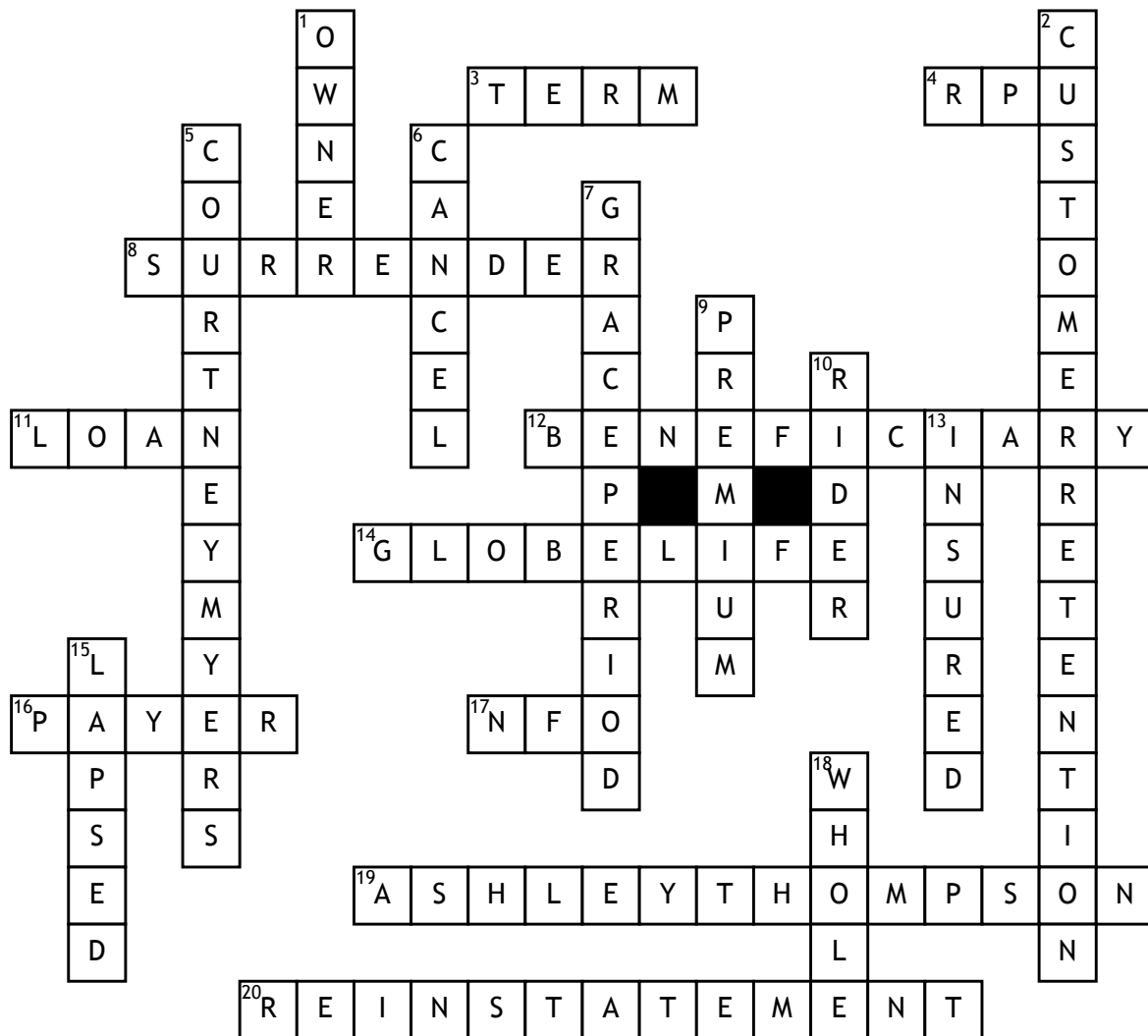


Basic Insurance Terms Review



Across

- 3. Insurance for a specific amount of time
- 4. NFO used to purchase a paid up policy
- 8. Cancellation of a policy with Cash Value
- 11. Borrowing against the Cash Value
- 12. Receives policy proceeds
- 14. Main insurance holding company
- 16. Responsible for making premium payments

- 17. Various ways to use the Cash value

- 19. Manager of Training & Quality

- 20. Putting the policy back in force

Down

- 1. Has all rights to the policy

- 2. Name of the department

- 5. Director of Customer Retention

- 6. Termination of a policy without Cash Value

- 7. 31 Days past due from the policy PTD

- 9. Payment to keep policy in force

- 10. Special provision expanding the policy

- 13. Person covered by the policy

- 15. No coverage is in force

- 18. Type of permanent coverage