

Name: \_\_\_\_\_

Date: \_\_\_\_\_

# Customer Service

S Y M S J W S X E L A Y M C M G N G G O S S P X  
W C Z P G D V U K O U X R L N Y Y H T G P Y V O  
V U Y B G I F B B N R B J I A H U D L D I O C C  
X S T V X L U M K E Q A D V V C J G O Y H L P P  
F T Z Q Z N Y S W U D N G C P H R A S E S P M K  
Z O I S T V V V E M A N E A H Q B Y T H N A E X  
R M G H J F B S P T T P I L V W R T A I O Z V K  
A E X F R O T V S E X W D L O J E S N T I H I C  
N R X Q D I I R L N F H Z C L P A E D T T A T Z  
S J I S O M E E W B M A U E L N T G F B A S I O  
W O A N G D P B H X N T E N I Q H G O C L S S R  
E C S W N H M U A S C I G T A U Q U U B E I O T  
R O M U O X M S V J H C K E M H Z S N T R S P E  
S K O N Z T E P E R D A U R E X T I D H G T U M  
D W E T A E M A A I B N R Y L P D Y J M N A O P  
A Z C J J C P S N D A D O E I I Z A B K I N Y B  
K F X R P K A S I E V O O M A L M M G E D C K M  
E T C G S Y T E C K J I N G M F A Q A X L E N J  
L H D M C J H S E C S S S I E M A N Y M I B A H  
P O I G T Y Y R D S D G T I L U X R O V U P H E  
H L C L E H U D A I J S E E I C Z D E I B K T S  
E M E H M F G M Y F N Y E E A R P V S V G S L C  
D F E C I V R E S D C R O N M N A W M A F E S Y  
U O Y P L E H I Y A M W O H E P V K U H D D R J

BUILDING RELATIONSHIPS  
HAVE A NICE DAY  
SHARE A FARE  
MY NAME IS  
REGIONAL  
RIDE KC  
EMPATHY  
DESK

HOW MAY I HELP YOU  
LOST AND FOUND  
CALL CENTER  
TELEPHONE  
CUSTOMER  
SERVICE  
BREATH  
JOCO

EMAIL EMAIL EMAIL  
MAY I SUGGEST  
BUS PASSES  
QUESTIONS  
POSITIVE  
PHRASES  
METRO  
CALM

WHAT I CAN DO IS  
UNDERSTANDING  
ASSISTANCE  
THANK YOU  
INDEBUS  
ANSWERS  
SMILE