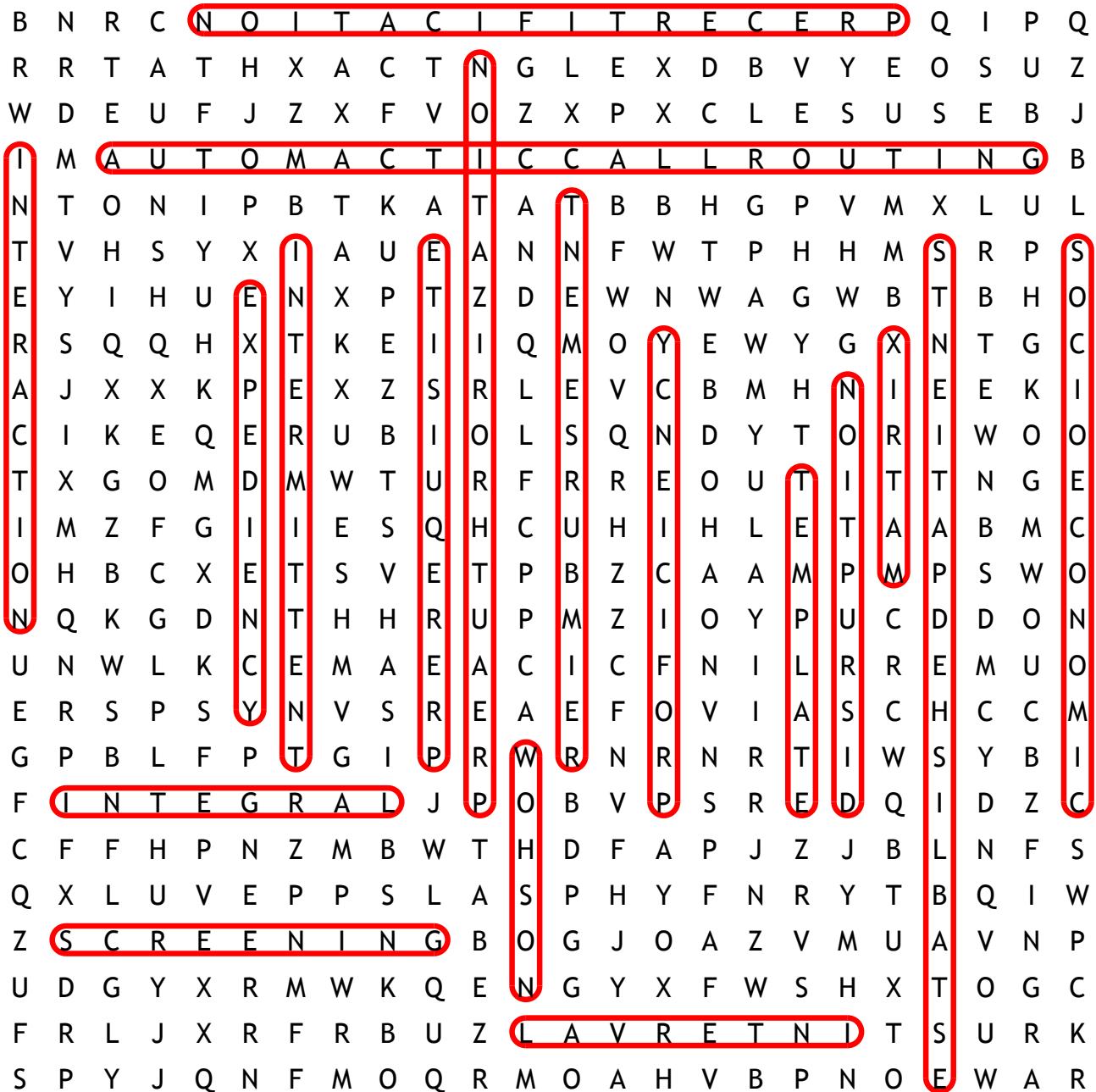


Name: _____

Date: _____

CHAPTER 10



automactic call routing
precertification
intermittent
proficiency
screening
template

established patients
reimbursement
prerequisite
disruption
integral
no-show

preauthrORIZATION
socioeconomic
interaction
expediency
interval
matrix