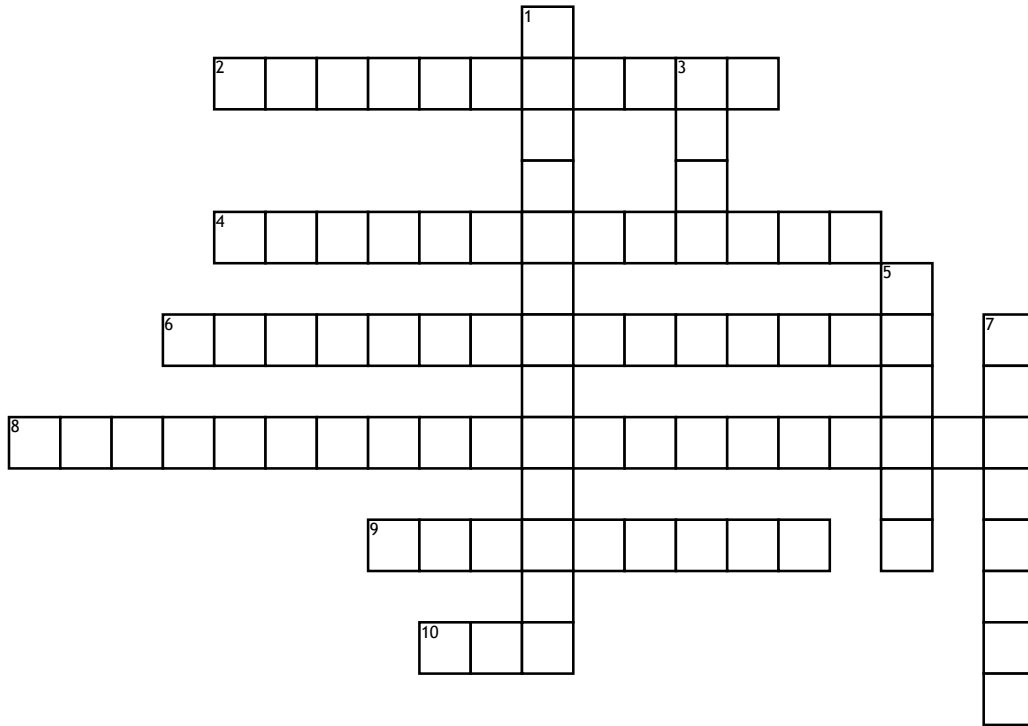


Quiz for Bingo



Across

2. Department that corrects bills, calculates diversion and resolves fix it cases
4. This order type is used when customers call in odors of gas
6. November 1 through March 31
8. The behaviors that we exhibit daily at work.
9. We serve them every day!
10. Device that is on most residential gas meters

Down

1. Formerly contact center
3. Department that responds to emergencies, service work, and start/stop gas service.
5. What we leave each customer with; hallmark cards are a great example.
7. This department ensures that emergencies are responded to in a timely manner!

Word Bank

Livingspirebehaviors
Memory
COnnectcenter
Dispatch

METERTOCASH
coldweatherrule
SAID

AMR
TROUBLEORDERS
Customers