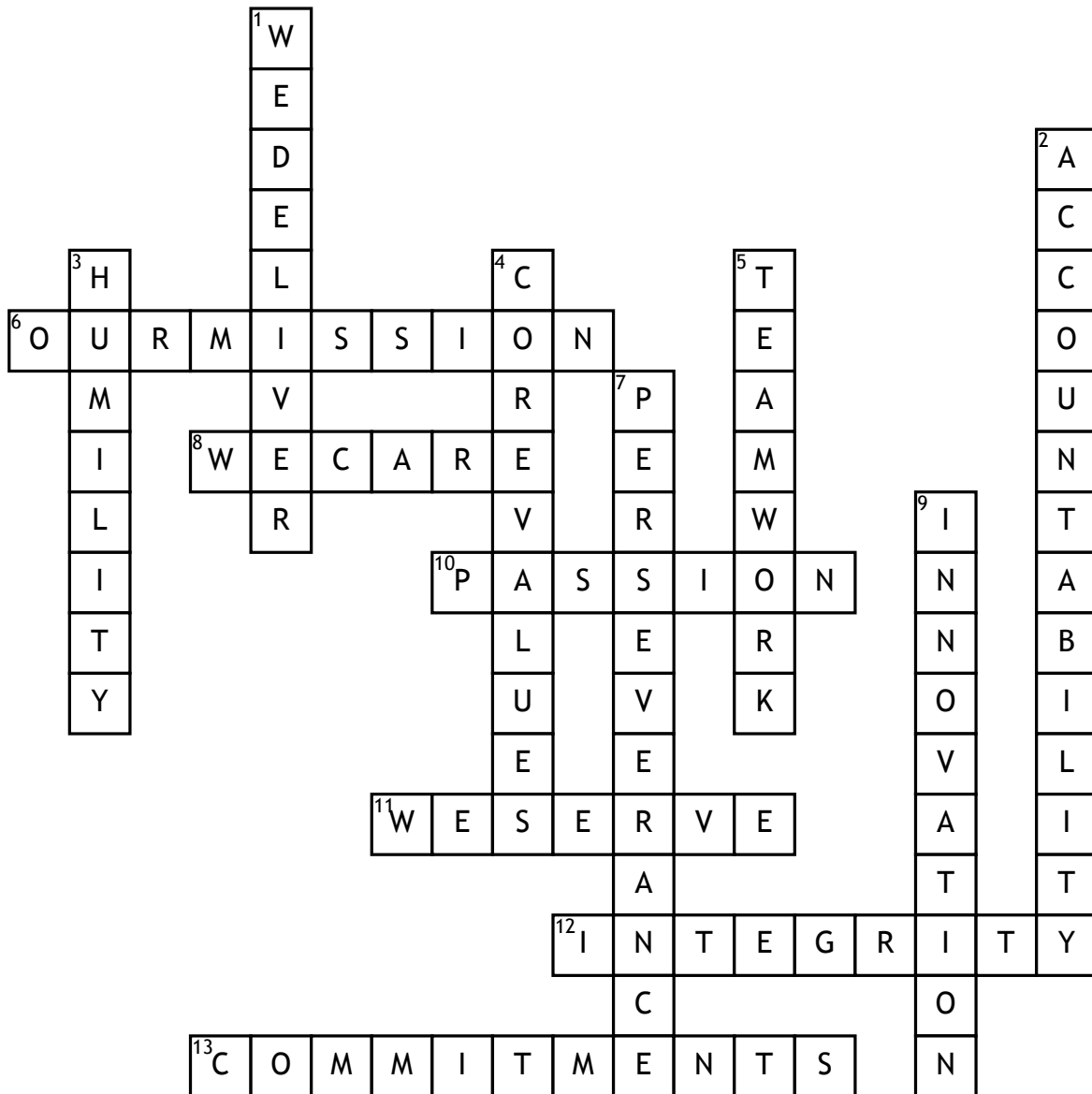


Our Culture: We Serve, We Care, We Deliver



Across

6. Creating cleaner, healthier, safer environments for our customers wherever they are at home, at work or at play.

8. The value that Includes Integrity, Teamwork & Humility

10. Demonstrates initiative, creativity and drive; is willing to do whatever it takes to deliver an exceptional experience for our customers.

11. The value that Includes Passion and Innovation

12. Lives up to the trust of others place in us through consistent honesty, reliability and transparency in all interactions.

13. We Serve, We Care, We Deliver

Down

1. The value that includes Accountability and Perseverance.

2. Delivers on all commitments and takes responsibility for decisions, actions and results.

3. Respects and empowers others and maintains a humble demeanor; is not afraid to admit what he or she doesn't understand and is comfortable sharing knowledge.

4. Humility, Integrity, Passion, Perseverance, Accountability, Innovation & Teamwork

5. Collaborates and works effectively with others to achieve common goals and objectives.

7. Adapts and maintains effectiveness in the face of obstacles, ambiguity and change.

9. Challenges the status quo and generates creative solutions that achieve sustainable business results.