

Name: _____ Date: _____

LS GR 6 P 37 AND 38

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| 1. SOLVE CONFLICT | A. TO PROBLEM |
| 2. THIRD PARTY | B. MEDIATE SCARY |
| 3. POSITIVE WAY | C. PARTIES HAPPY |
| 4. CO-OPERATION | D. MOVE ON |
| 5. RESTRAIN | E. NEGOTIATION |
| 6. BLAME | F. SPOKEN |
| 7. VERBAL | G. WORKING TOGETHER |
| 8. HARASSMENT | H. PERIOD |
| 9. RUMOURS | I. MEDIATION |
| 10. MEDIATORS | J. GOSSIP |
| 11. AGREEMENT | K. CREATE SAFE ENVIRONMENT |
| 12. SOLUTION | L. STEPS AND RULLES |
| 13. PEOPLE ANGRY | M. CONTROL |
| 14. WORK ACCORDING | N. IRRITATION |
| 15. COOLING-OFF | O. CONSTRUCTIVELY |
| 16. TURNS TO SPEAK | P. FAULT ON SOMEONE ELS |
| 17. UNDERSTAND DETAIL OF | Q. SOLUTION |
| 18. FORGIVE | R. INTERRUPTING |