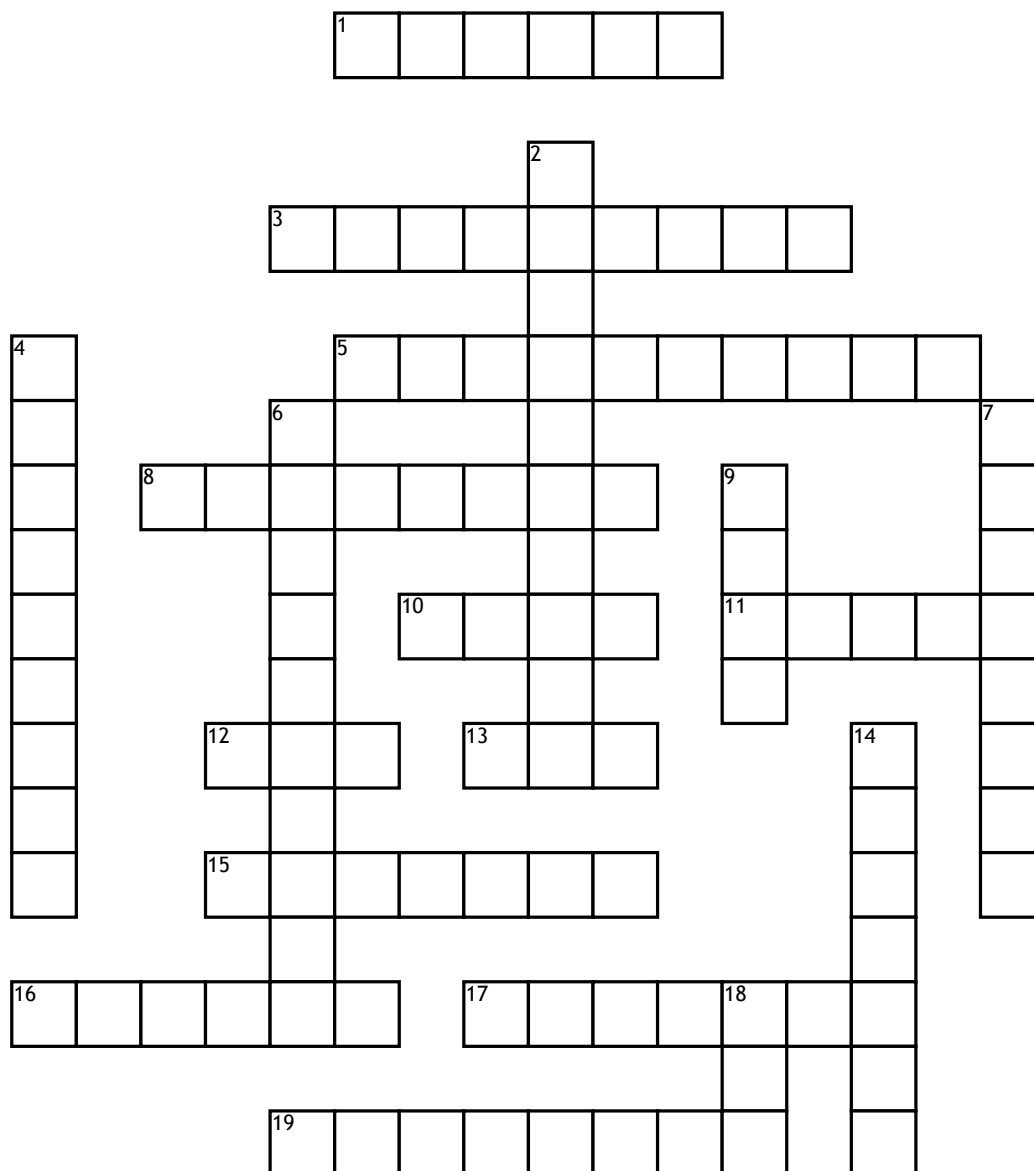


Name: _____ Date: _____

Call Answering, 911 Wireless



Across

- 1. Calls listened to with FBI skill level
- 3. Calls from another jurisdiction
- 5. Noise made not by the caller
- 8. Order of answering phone lines
- 10. Voice over Internet Protocol
- 11. Non-emergency phone lines
- 12. Automatic Number Identification

Down

- 13. Automatic Location Identification
- 15. Caller picks up the phone line
- 16. Call has been delivered to PSAP with tower location
- 17. Call Delivers X and Y coordinate
- 19. Cell phone emergency calls

- 7. "Please do not hang up, I am connecting you to (Agency)"
- 9. Public Safety Answering Point
- 14. Calls dialed by mistake
- 18. Emergency Medical Services