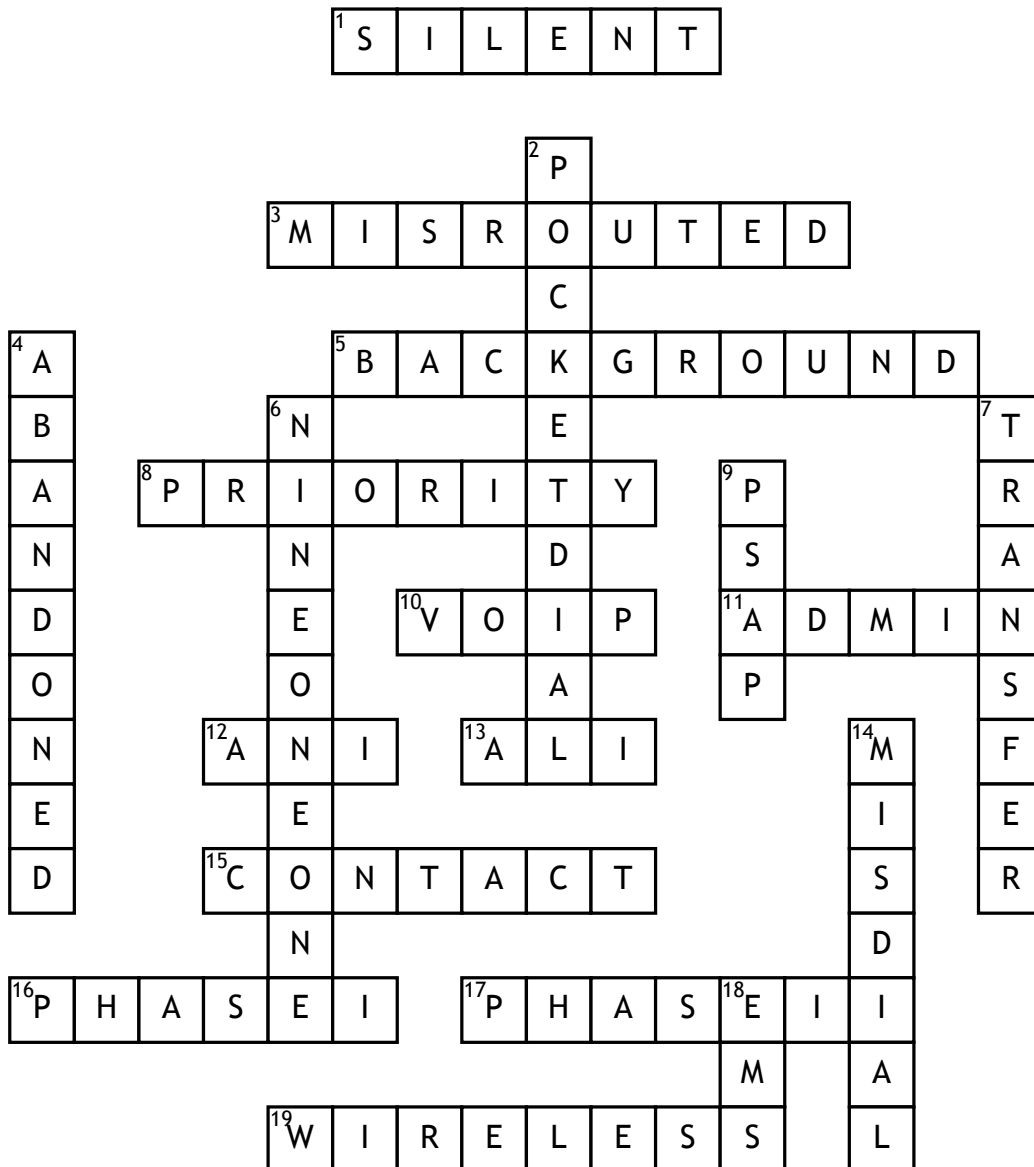


Name: \_\_\_\_\_ Date: \_\_\_\_\_

# Call Answering, 911 Wireless



## Across

1. Calls listened to with FBI skill level
3. Calls from another jurisdiction
5. Noise made not by the caller
8. Order of answering phone lines
10. Voice over Internet Protocol
11. Non-emergency phone lines
12. Automatic Number Identification

## Down

13. Automatic Location Identification
15. Caller picks up the phone line
16. Call has been delivered to PSAP with tower location
17. Call Delivers X and Y coordinate
19. Cell phone emergency calls

7. "Please do not hang up, I am connecting you to (Agency)"
9. Public Safety Answering Point
14. Calls dialed by mistake
18. Emergency Medical Services