Across
6. what a business wishes to achieve
10. In a ______ work is structured around specific projects, products, or customer groups
11. description of the way work should be done
12. guidelines used in making consistent decisions

Down
1. most businesses use a ______ ______ structure
2. direction of a business comes from...
3. number of employees assigned to a job by a manager
4. obligation to complete specific work
5. diagram that shows information about the business
7. taking responsibility for the result achieved
8. ______ ______ means there is a clear relationship for all staff of a business
9. right to make decisions about how responsibilities should be accomplished