

Consumers: Rights and Responsibilities

Across

3. Goods which are fit for _____ are able to perform their normal function

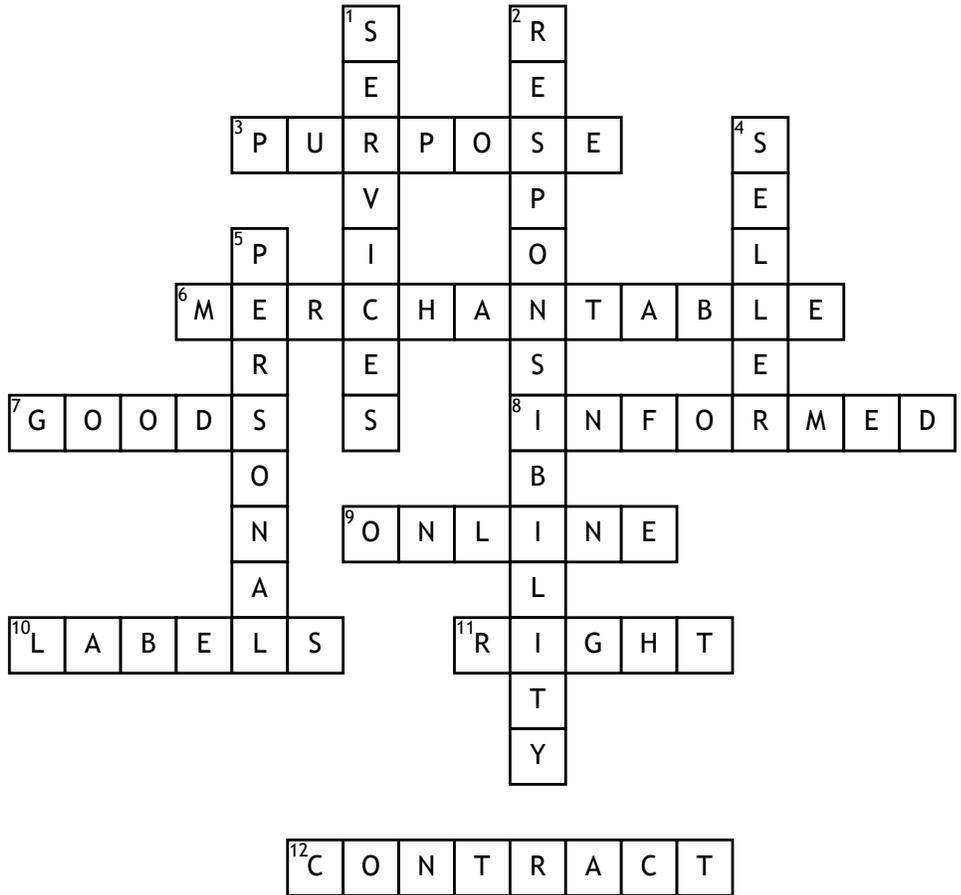
6. Goods which have a reasonable appearance, no defects and are safe are of _____

quality

7. _____ are physical items such as cars, food etc.

8. An _____ consumer is aware of their rights and responsibilities

9. Distance selling is buying _____.



10. All food _____ must show a best-before date

11. A _____ is something you are entitled to.

12. A _____ is an agreement between two people which is legally binding

Down

1. _____ are facilities which we utilise such as hairdressers, plumbers etc.

2. It is the consumers _____ to inform themselves about goods and services before purchasing.

4. The _____ is the owner of the goods being sold

5. A consumer is someone who buys goods and services for their own _____ use