

Name: \_\_\_\_\_

Date: \_\_\_\_\_

# Consumers: Rights and Responsibilities

## Across

3. Goods which are fit for \_\_\_\_\_ are able to perform their normal function

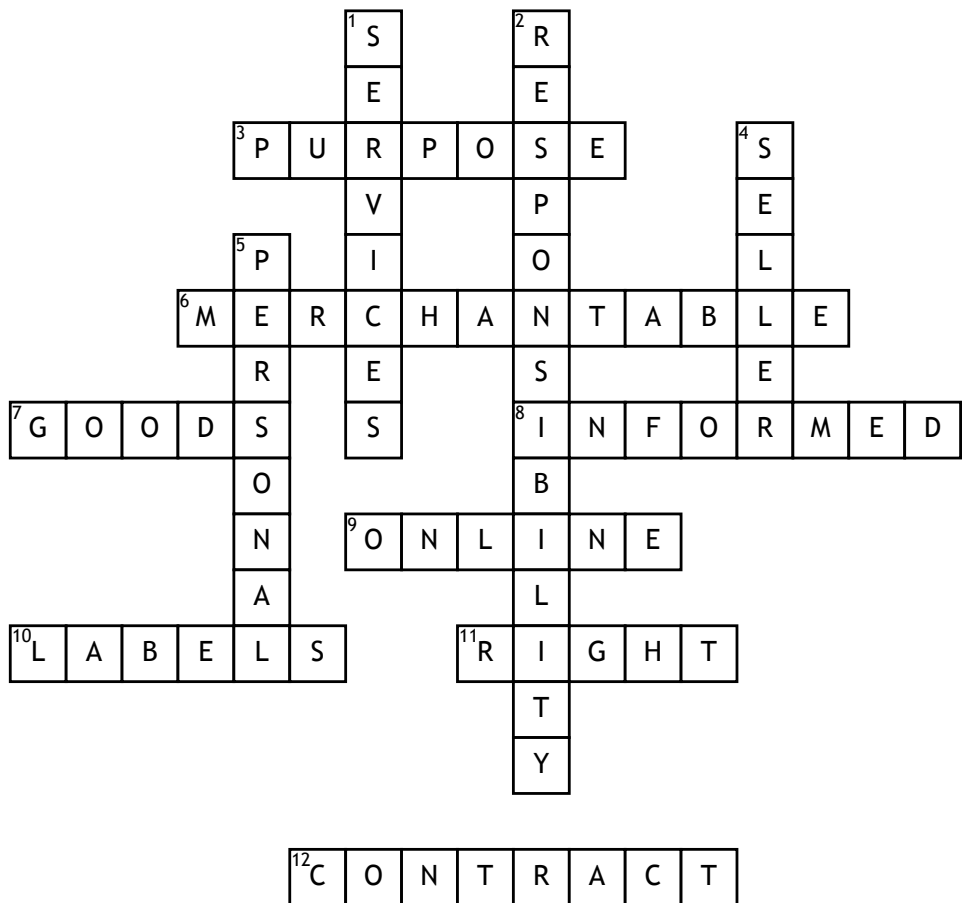
6. Goods which have a reasonable appearance, no defects and are safe are of \_\_\_\_\_

quality

7. \_\_\_\_\_ are physical items such as cars, food etc.

8. An \_\_\_\_\_ consumer is aware of their rights and responsibilities

9. Distance selling is buying \_\_\_\_\_.



10. All food \_\_\_\_\_ must show a best-before date

11. A \_\_\_\_\_ is something you are entitled to.

12. A \_\_\_\_\_ is an agreement between two people which is legally binding

## Down

1. \_\_\_\_\_ are facilities which we utilise such as hairdressers, plumbers etc.

2. It is the consumers \_\_\_\_\_ to inform themselves about goods and services before purchasing.

4. The \_\_\_\_\_ is the owner of the goods being sold

5. A consumer is someone who buys goods and services for their own \_\_\_\_\_ use