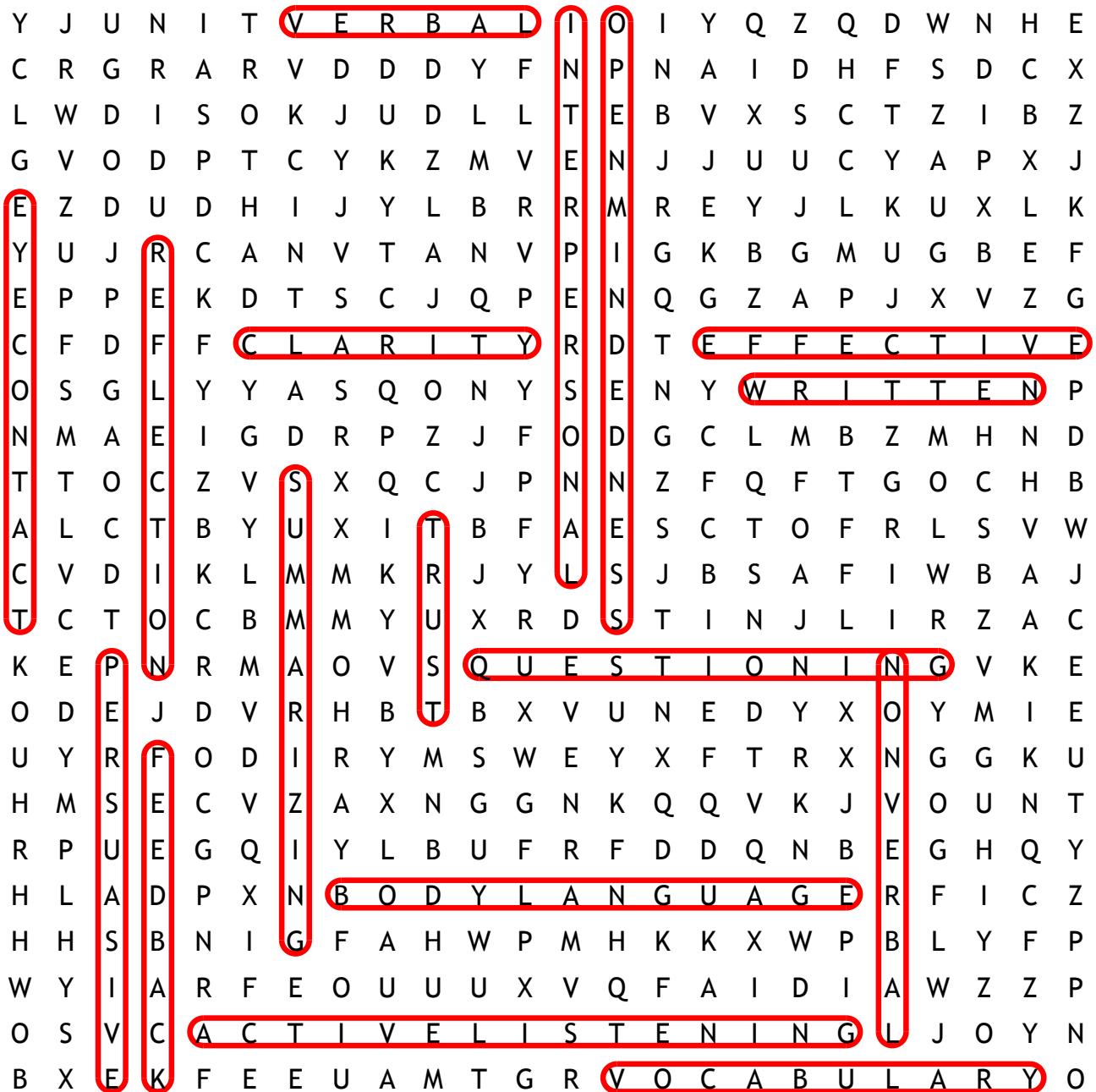


Communication Skills



active listening
interpersonal
summarizing
reflection
feedback
verbal

open mindedness
eye contact
non verbal
vocabulary
clarity
trust

body language
questioning
persuasive
effective
written