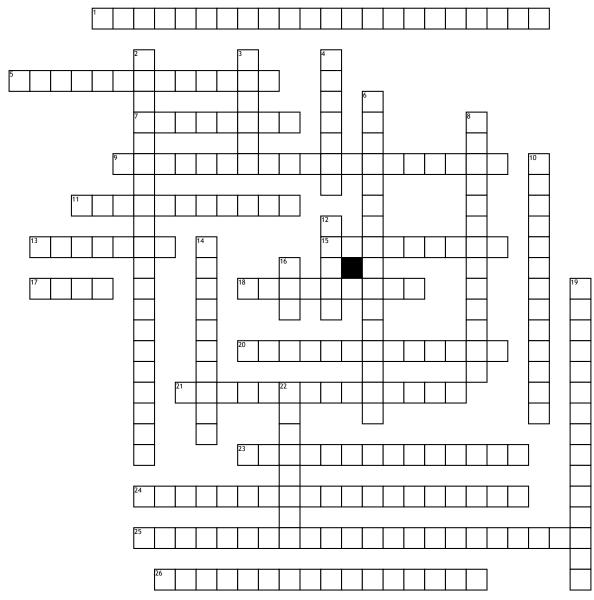
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## Chapter 8 - part 1 + 2



## <u>Across</u>

- 1. What type of communication involves the clothes I wear?
- 5. What type of questionnaire, according to Robinson and West, is the best for patient disclosure?
- 7. Where did McKinlay's study take place?
- 9. What skill allows us to communicate effectively
- 11. What type of research methodology involves interviews?
- 13. An example of a communication barrier
- **15.** Why do people produce fake psychological and physical symptoms?
- 17. How many consultations did Byrne and Long record?
- 18. What type of clothing is the best for female doctors to wear?

- 20. What is another word for Type II error?
- 21. What type of sample did McKinstry and Wang have?
- 23. What are the first sub-category of the total delay according to Safer?
- 24. What type of communication did Byrne and Long focus on?
- 25. What is the new DSM-5 name for hypochondriasis?
- 26. What other group of disorders share the same cognitive processes as hypochondriasis?

## Down

- 2. What type of disorders are linked to Munchausen syndrome?
- 3. Which gender has it harder in terms of non-verbal communication?
- 4. What does the higher society not want men to wear?

- 6. What is the final stage of the total delay?
- 8. What is another word for Type I error?
- 10. What, according to Ley, will improve patient's memory of professional advice?
- 12. Which researcher investigate why people delay seeking medical help?
- 14. What method of data collection took place in phase one of McKinlay's study?
- 16. How many phases are there in a consultation?
- 19. Which type of practitioner style is less controlling?
- 22. What do patient's usually lie about on questionnaires?