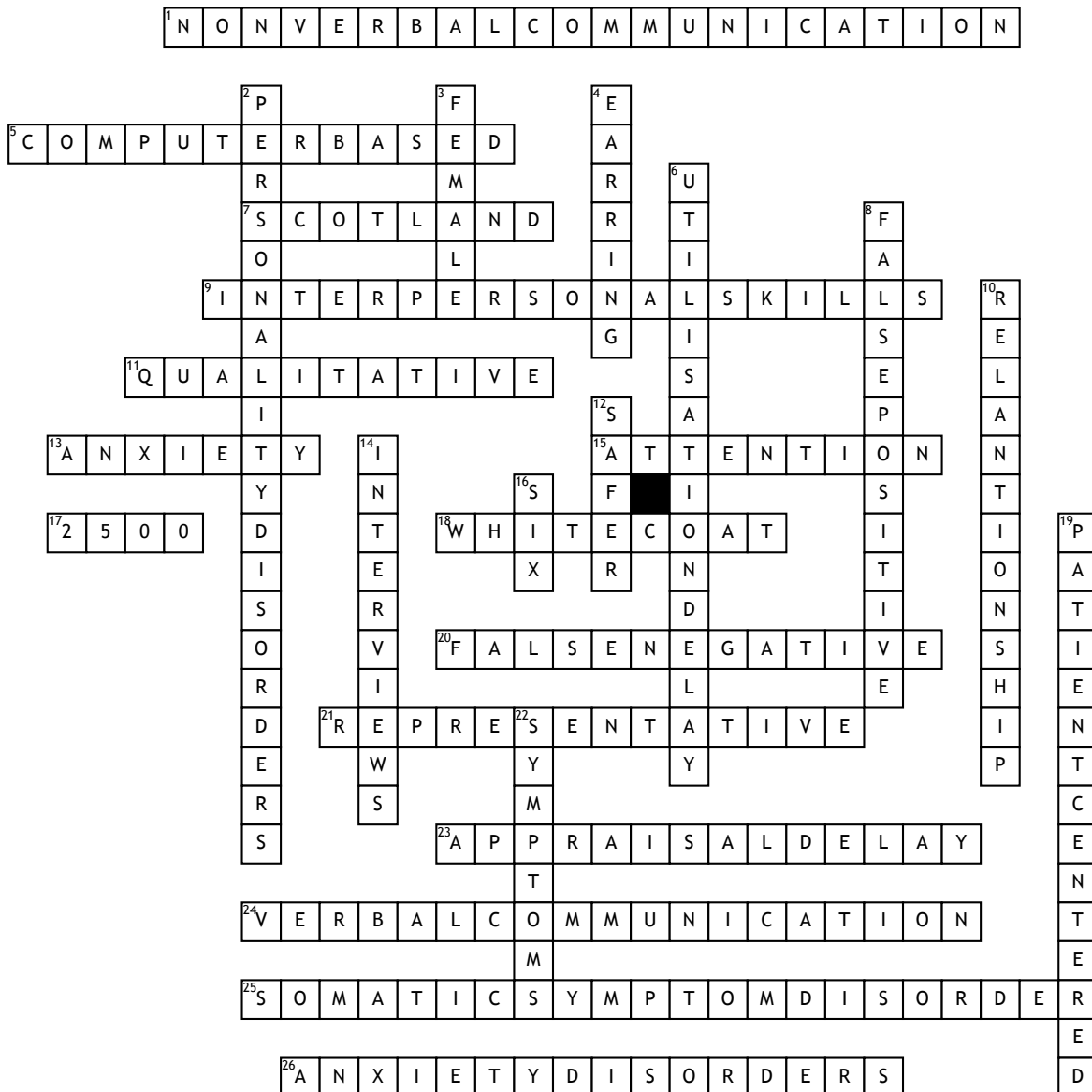


Name: _____

Date: _____

Chapter 8 - part 1 + 2



Across

1. What type of communication involves the clothes I wear?
5. What type of questionnaire, according to Robinson and West, is the best for patient disclosure?
7. Where did McKinlay's study take place?
9. What skill allows us to communicate effectively?
11. What type of research methodology involves interviews?
13. An example of a communication barrier
15. Why do people produce fake psychological and physical symptoms?
17. How many consultations did Byrne and Long record?
18. What type of clothing is the best for female doctors to wear?

20. What is another word for Type II error?

21. What type of sample did McKinstry and Wang have?

23. What are the first sub-category of the total delay according to Safer?

24. What type of communication did Byrne and Long focus on?

25. What is the new DSM-5 name for hypochondriasis?

26. What other group of disorders share the same cognitive processes as hypochondriasis?

Down

2. What type of disorders are linked to Munchausen syndrome?

3. Which gender has it harder in terms of non-verbal communication?

4. What does the higher society not want men to wear?

6. What is the final stage of the total delay?

8. What is another word for Type I error?

10. What, according to Ley, will improve patient's memory of professional advice?

12. Which researcher investigate why people delay seeking medical help?

14. What method of data collection took place in phase one of McKinlay's study?

16. How many phases are there in a consultation?

19. Which type of practitioner style is less controlling?

22. What do patient's usually lie about on questionnaires?