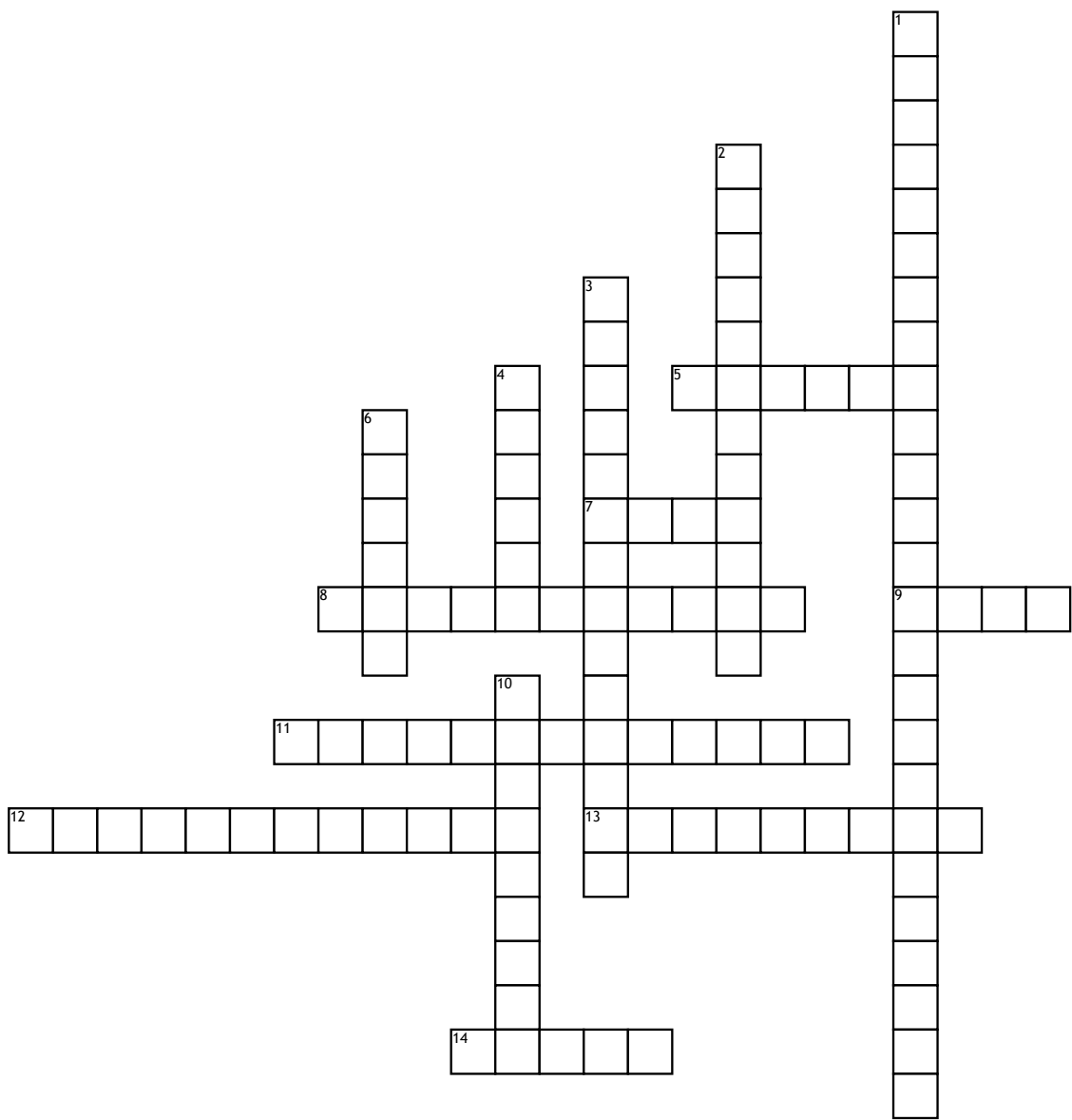


Name: _____

Date: _____

US. BANK



Across

- 5. System containing all loans
- 7. Computer Assisted Collection System
- 8. All information pertaining to Leases
- 9. What system do you use to take DDA payments

- 11. What is the department that gives Payoff quotes
- 12. 80 days delinquent
- 13. Sometimes referred to as Excess Wear and Tear
- 14. product code 104

Down

- 1. what does CDO mean

- 2. Connecting a customer to another dept with briefing
- 3. This number belongs to who 800-444-1244
- 4. no extensions on these types of loans
- 6. Thru- Bills are for what type of accounts
- 10. 8089 is what type of payment