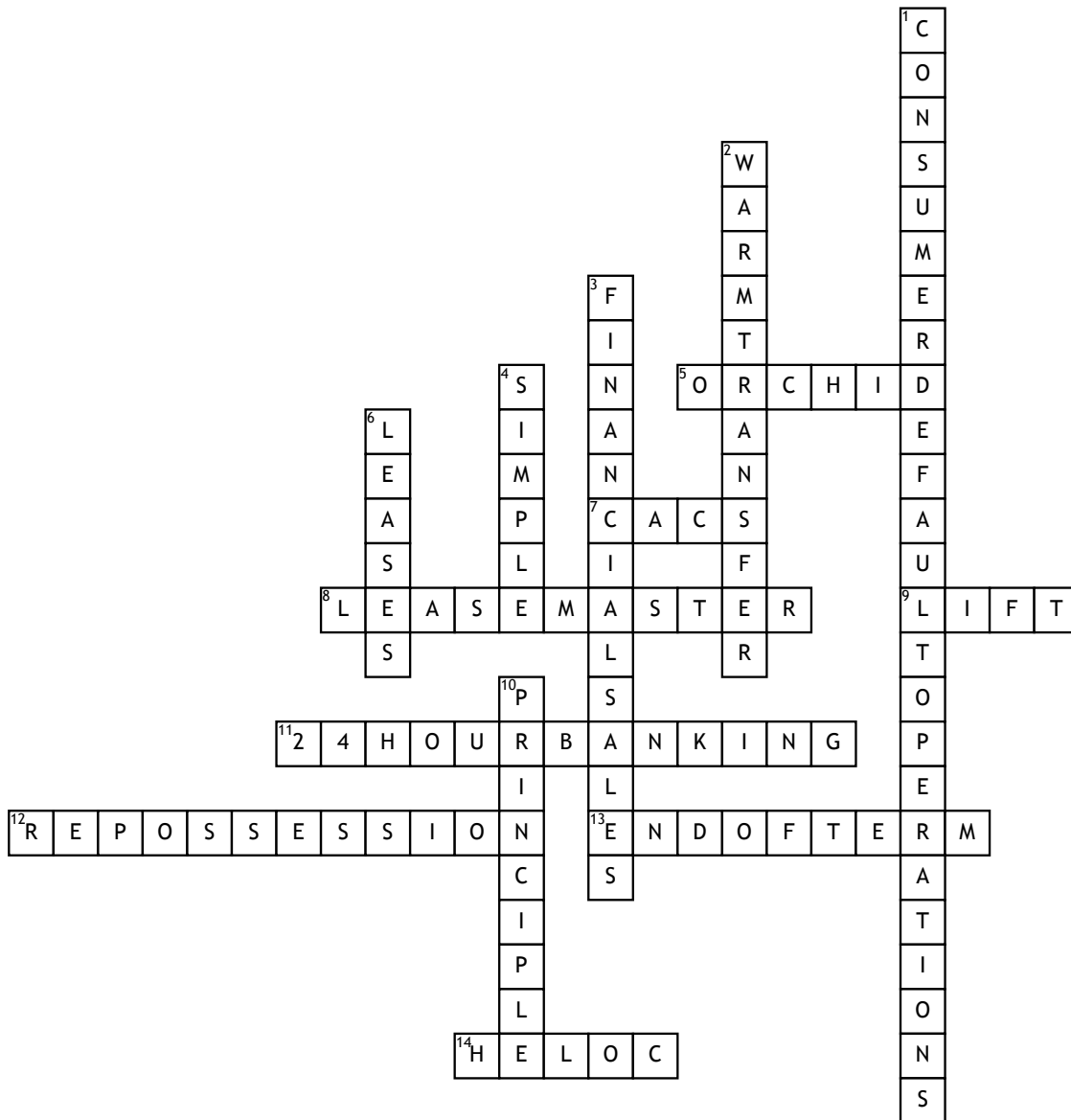


Name: _____

Date: _____

US. BANK



Across

5. System containing all loans
7. Computer Assisted Collection System
8. All information pertaining to Leases
9. What system do you use to take DDA payments

11. What is the department that gives Payoff quotes
12. 80 days delinquent
13. Sometimes referred to as Excess Wear and Tear
14. product code 104

Down

1. what does CDO mean

2. Connecting a customer to another dept with briefing
3. This number belongs to who 800-444-1244
4. no extensions on these types of loans
6. Thru- Bills are for what type of accounts
10. 8089 is what type of payment