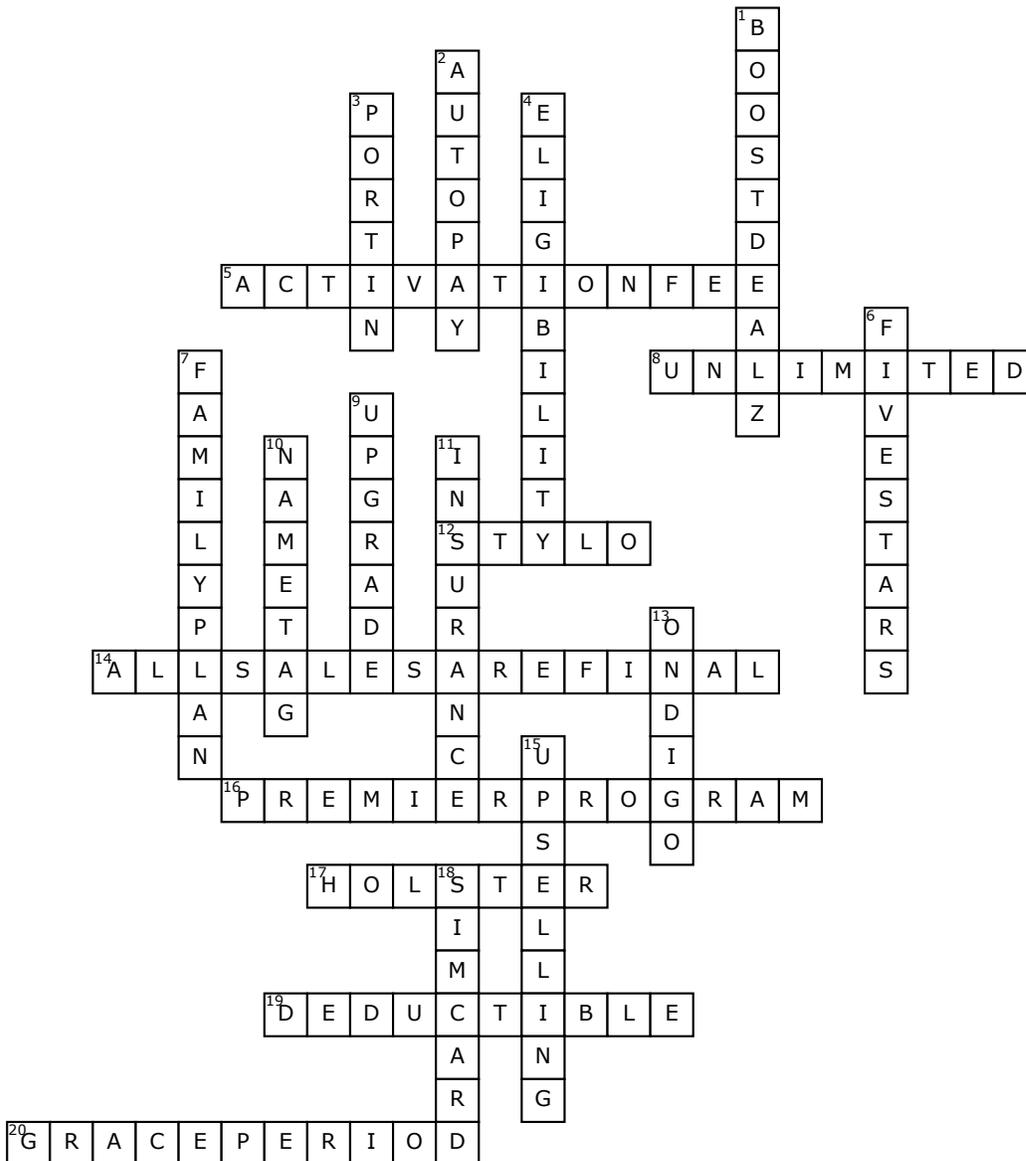


Name: \_\_\_\_\_

# WirelessWorldInc Crossword Puzzle



**Across**

- 5. Included in the price of the phone.
- 8. Meaning a set number of gigs isn't specified.
- 12. Only LG series with a pen.
- 14. This is at the bottom of all WW receipts- in reference to refunds/ exchanges.
- 16. Extension that allows customers to pay their phone bill 14 days after their billing date is due.
- 17. Case with kickstand and clip.

19. Must be paid while making your claim.

20. Make sure customer is taken off of this before creating a family plan.

**Down**

- 1. App that gives customer a \$5 credit after the 3rd on time payment.
- 2. Allows customer to pay on their own, and also gives them a \$5 discount.
- 3. Switching to Boost Mobile.
- 4. Must check this before upgrading or porting anyone over.

6. Loyalty program.

7. Gives customer the option to add up to 5 lines.

9. Current customer deciding to get a newer, better phone.

10. Aside from boost gear and a lanyard, this must be on your person at all times.

11. Guarantee of compensation for loss, theft, or damaged phone.

13. New Boost Mobile branded accessories.

15. Selling something for more than what it actually costs.

18. Also known as ICCID