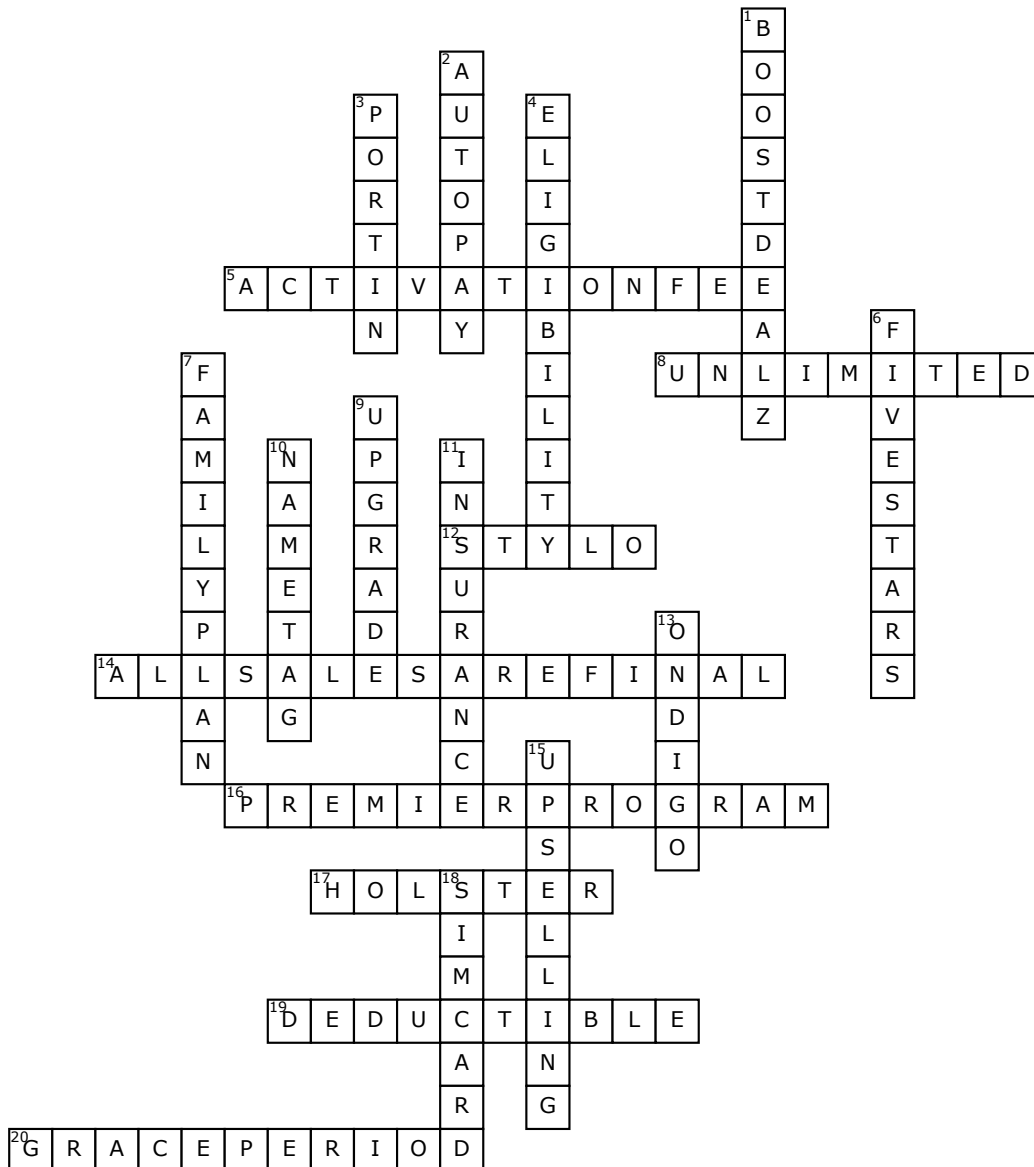


Name: _____

WirelessWorldInc Crossword Puzzle



Across

- 5.** Included in the price of the phone.
8. Meaning a set number of gigs isn't specified.
12. Only LG series with a pen.
14. This is at the bottom of all WW receipts- in reference to refunds/ exchanges.
16. Extension that allows customers to pay their phone bill 14 days after their billing date is due.
17. Case with kickstand and clip.

- 19.** Must be paid while making your claim.

- 20.** Make sure customer is taken off of this before creating a family plan.

Down

- 1.** App that gives customer a \$5 credit after the 3rd on time payment.
2. Allows customer to pay on their own, and also gives them a \$5 discount.
3. Switching to Boost Mobile.
4. Must check this before upgrading or porting anyone over.

- 6.** Loyalty program.

- 7.** Gives customer the option to add up to 5 lines.

- 9.** Current customer deciding to get a newer, better phone.

- 10.** Aside from boost gear and a lanyard, this must be on your person at all times.

- 11.** Guarantee of compensation for loss, theft, or damaged phone.

- 13.** New Boost Mobile branded accessories.

- 15.** Selling something for more than what it actually costs.

- 18.** Also known as ICCID