

Name: _____

Date: _____

AIDET

J N P T M G C I A I S J B Y Y Y B H G U C O E D
V I O B N U K J M D C R N G G T B Z E F E H H J
O Q E C A P U E G A N A M K F W I O T B I K I Y
N A L C X K X J P G I D K K V L E L I J M U M D
D U J S U V N T L I V J I R X X I K A O S D Y I
D J N K G D A E C Z J D R O P B B V V U U W N N
J V H Y N B O T H Q A W J E U V X Z C F Q L A G
D V D S U O M R N F T G R G H N Y L Z V D Z M J
J Y L M N P C K T L N I D U K Y G A Y J E J E W
I K Y T E O M K U N E P P R I V A C Y D P M I I
E T E U G O N O K N I V H V H P L R D W U Q S G
M F E T O Y D V C A S C N T D Z A E N S R E H X
G V O E A K J E D A D S A N L D M T H Y G N K D
X J X S R C Q Q M R U X P Y O Z D T I D P R W R
D T D N D B U S C T F G M Z U I L K E E C S A M
T F H N F V N D R U U W H R A A T L L A N S T T
E N U A T J C L E Y B P L M E O W A J U P T D C
D F B K N Q U P B V M S A H C O R B N P N T C A
I E W K J K T K J V Q Y O Q N K K L E A D I V X
A M F Z D D Y K J M H G K K Z L X O L U L K W V
U T O J V V S O B Z E D C M O D V M T R Z P Q G
X C S N D O X G U W N A L T Y D E O S Z I X X J
L A V C H B Y K S Y R N N L U E F Z D Q V T Q E
N J K K P Z O O Z M S V Z N O I T A R U D V K M

Oswego Health
Acknowledge
Thank you
Educate
Patient

Hi My Name is
Experience
Introduce
Privacy
Knock

Explanation
Manage up
Duration
Quality
AIDET