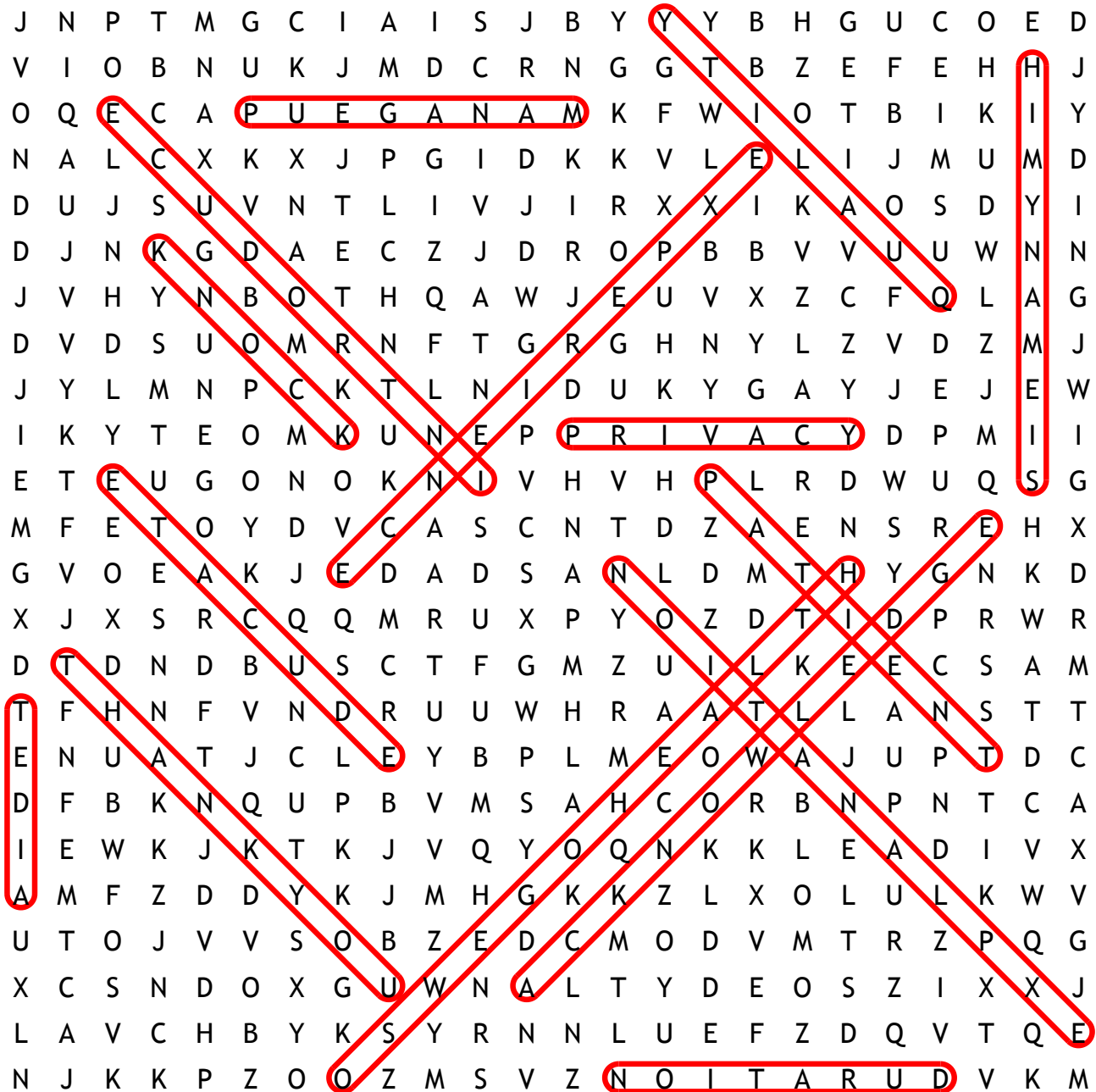


Name: _____

Date: _____

AIDET



Oswego Health
Acknowledge
Thank you
Educate
Patient

Hi My Name is
Experience
Introduce
Privacy
Knock

Explanation
Manage up
Duration
Quality
AIDET