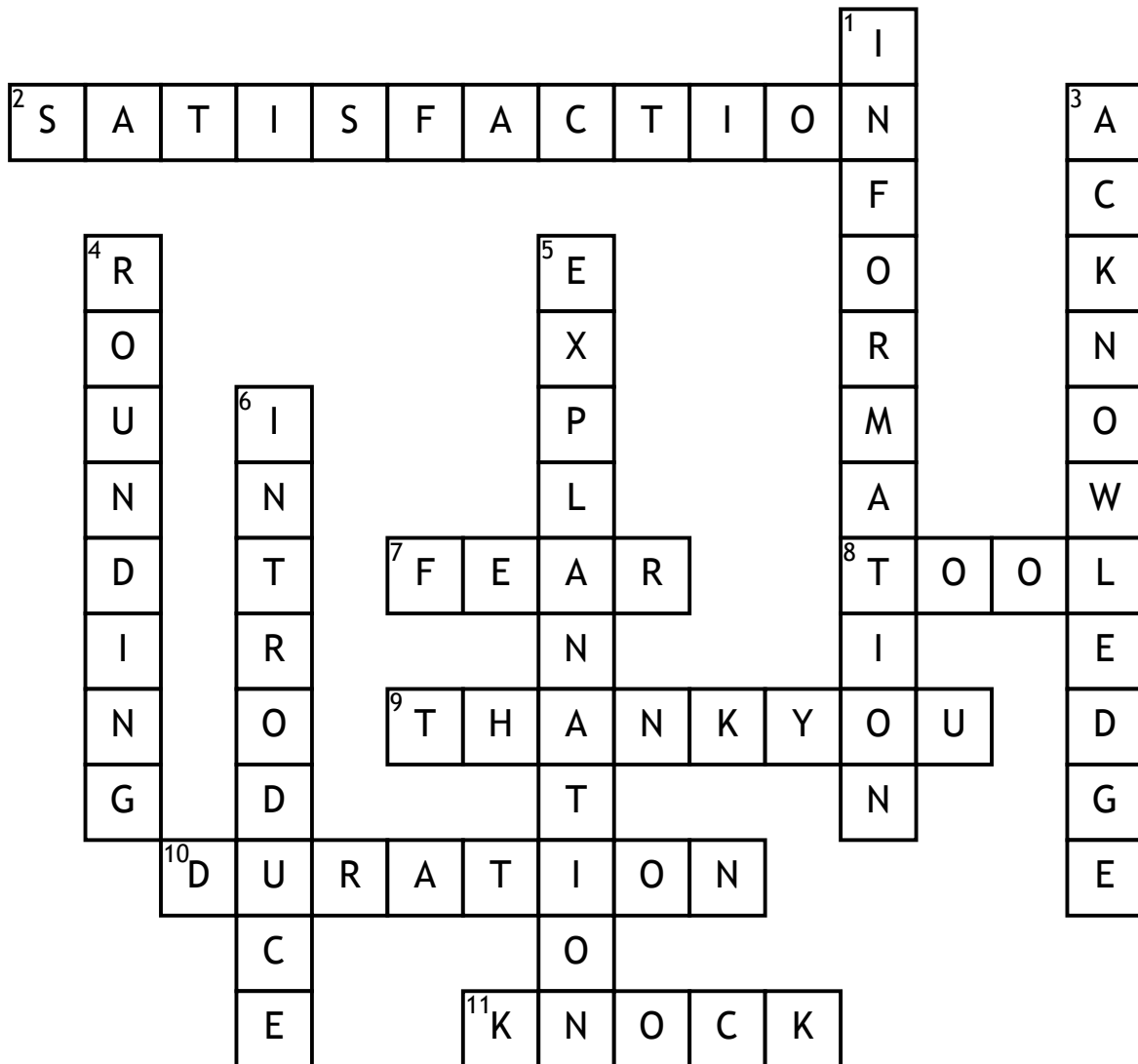


Name: _____

Date: _____

Patient Experience



Across

2. AIDET increases patient:
7. AIDET benefits patients by alleviating _____.
8. AIDET is a communication _____.
9. T stands for:
10. EX: Your procedure will take approximately 90 minutes.
11. You should always _____ before entering a patient room.

Down

1. AIDET is a way of relaying _____ to the patient.
3. EX: Making eye contact with patient and family.
4. AIDET includes hourly _____ on your patients.
5. EX: After surgery you will be in PACU when you wake up and you will have a sling already in place on your arm.
6. EX: My name is Kathy, I will be your nurse until 7 pm tonight.