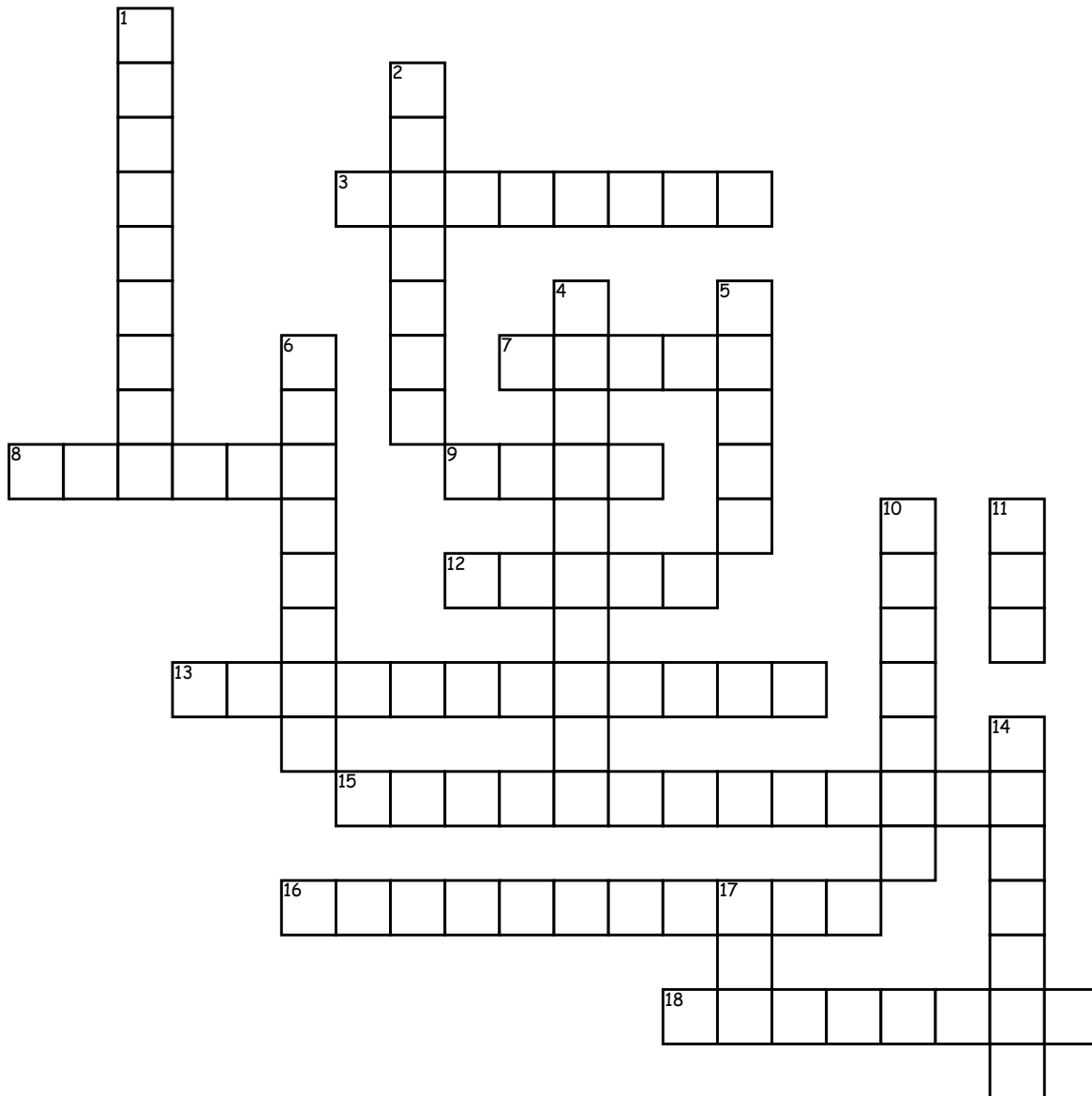


Patient Access



Across

3. Health Information (PHI - protected by HIPAA)
 7. Federal law requiring employers to permit employees to continue their group health insurance coverage after termination
 8. Very knowledgeable
 9. Questionnaire to determine primary payor before Medicare
 12. Master_____ Schedule

13. Not to be disclosed
 15. Joint Commission on _____ of Healthcare Organizations
 16. Health Insurance _____ and Accountability Act
 18. Avid Coke drinker
Down
 1. Best boss ever
 2. Payment for insurance coverage

4. Conducting ourselves ethically and within the law of business practices
 5. Type of flower
 6. Out_____ Crew
 10. Sinus problems
 11. Patient Access Services
 14. Person who is the holder of an insurance policy
 17. Who rocks