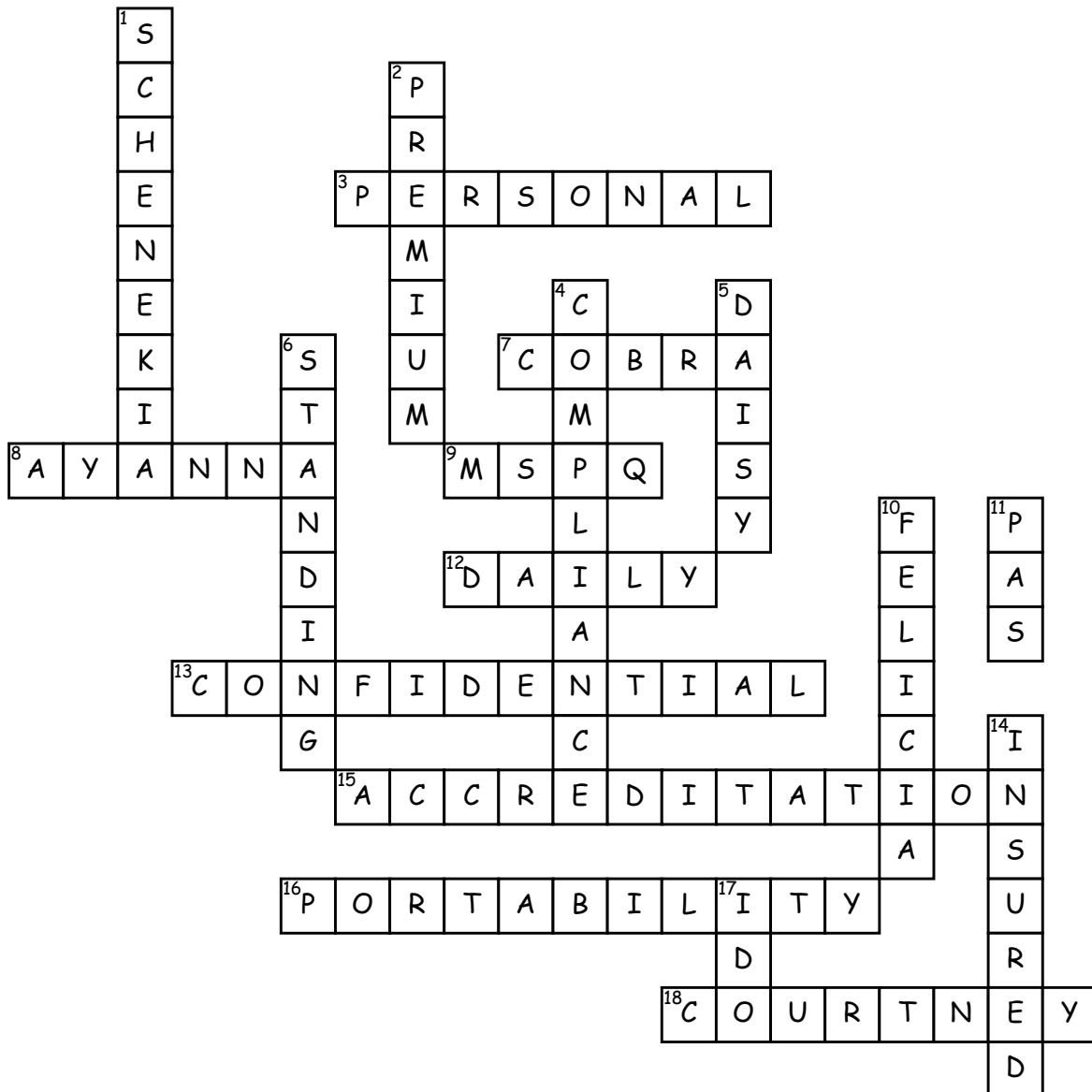


# Patient Access



## Across

3. Health Information (PHI - protected by HIPAA)  
 7. Federal law requiring employers to permit employees to continue their group health insurance coverage after termination  
 8. Very knowledgeable  
 9. Questionnaire to determine primary payor before Medicare  
 12. Master \_\_\_ Schedule

13. Not to be disclosed  
 15. Joint Commission on \_\_\_ of Healthcare Organizations  
 16. Health Insurance \_\_\_ and Accountability Act  
 18. Avid Coke drinker  
**Down**  
 1. Best boss ever  
 2. Payment for insurance coverage

4. Conducting ourselves ethically and within the law of business practices  
 5. Type of flower  
 6. Out \_\_\_ Crew  
 10. Sinus problems  
 11. Patient Access Services  
 14. Person who is the holder of an insurance policy  
 17. Who rocks