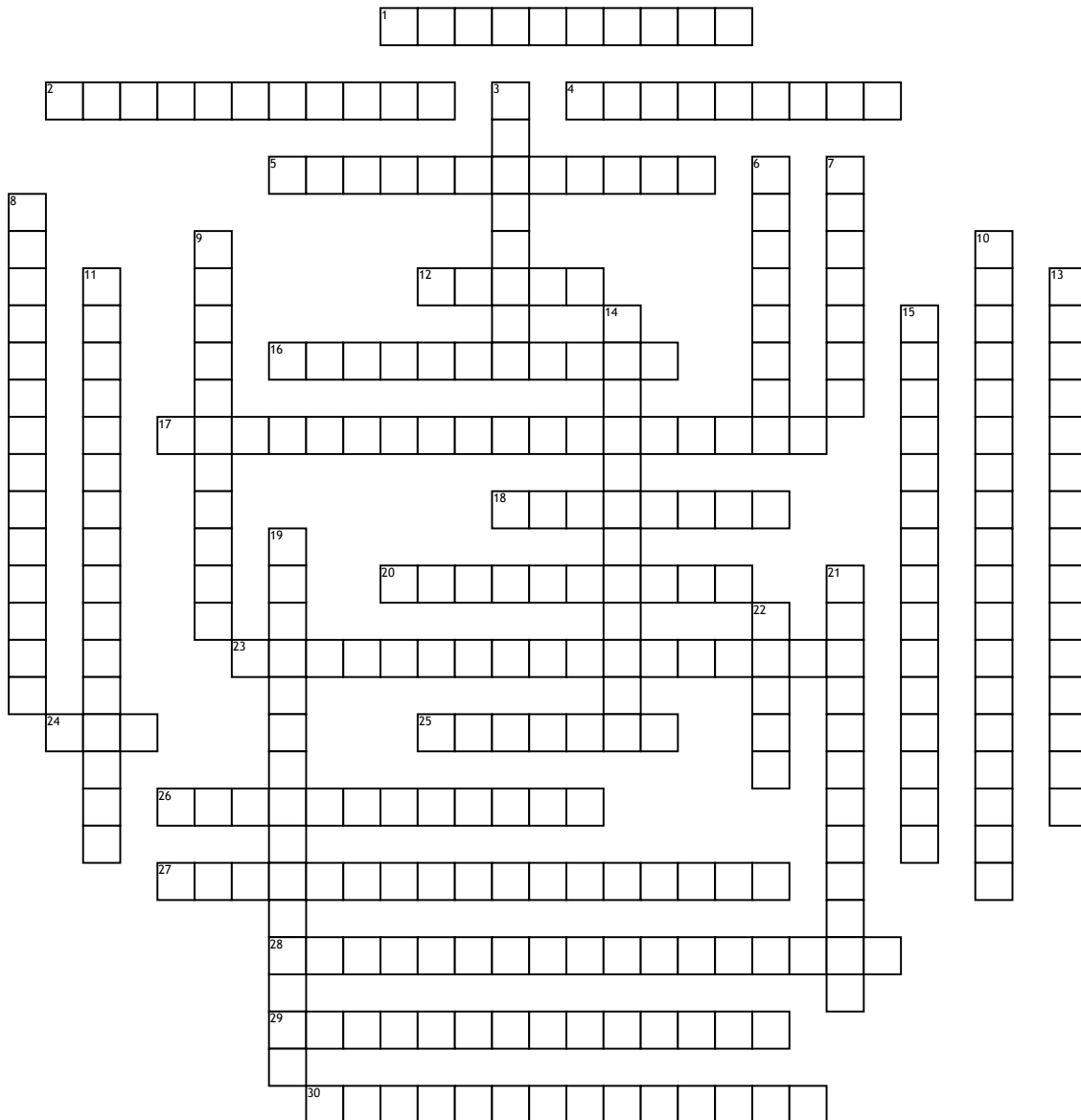


Name: _____

Date: _____

Employment issues



Across

1. industry involved in the transfer and processing of information and knowledge
2. a method of resolving disputes where the parties involved discuss the issues in an attempt to reach a compromise
4. when a third party helps those involved in a dispute to reach a solution acceptable to both sides
5. when people are trying to find work but have so far been unsuccessful
12. a document that outlines an employee's minimum pay and conditions
16. when an independent body makes a final and binding decision on a dispute between two parties
17. a number of pre-determined steps that are followed to resolve a dispute
18. a person who works for a wage or salary
20. when a particular job a person is doing is no longer required to be performed, sometimes due to technological changes

23. the proportion of people aged 15 or over employed or actively looking for work
 24. a broad based tax of 10% on the supply of most goods and services consumed in Australia
 25. extra pay to compensate casual employees for lack of entitlements
 26. non-wage benefits such as annual leave or sick leave
 27. when an employer and an individual employee negotiate contract covering pay and conditions
 28. industry involved in turning raw materials into finished or semi-finished products
 29. training and education in a trade
 30. treating a person less favourably because of factors such as gender, ethnicity, religion or disability
- Down**
3. proportion of normal full-time benefits relative to the number of hours worked
 6. a person who hires workers

7. industry involved in providing domestic services
8. a way of saving so an employee has some money in retirement
9. people aged 15 and over who are either employed or unemployed
10. a legally binding, formal agreement between an employee and employer
11. industry involved in providing a service to others
13. achieving the right amount of time devoted to work and for personal life
14. similar to mediation except the conciliator can suggest possible solutions
15. goods and services that are for the use of the whole community
19. termination of employment that is considered to be harsh, unjust or unreasonable
21. people who are paid according to the number of items that produce
22. the part of our income taken by government to pay for collective goods and services