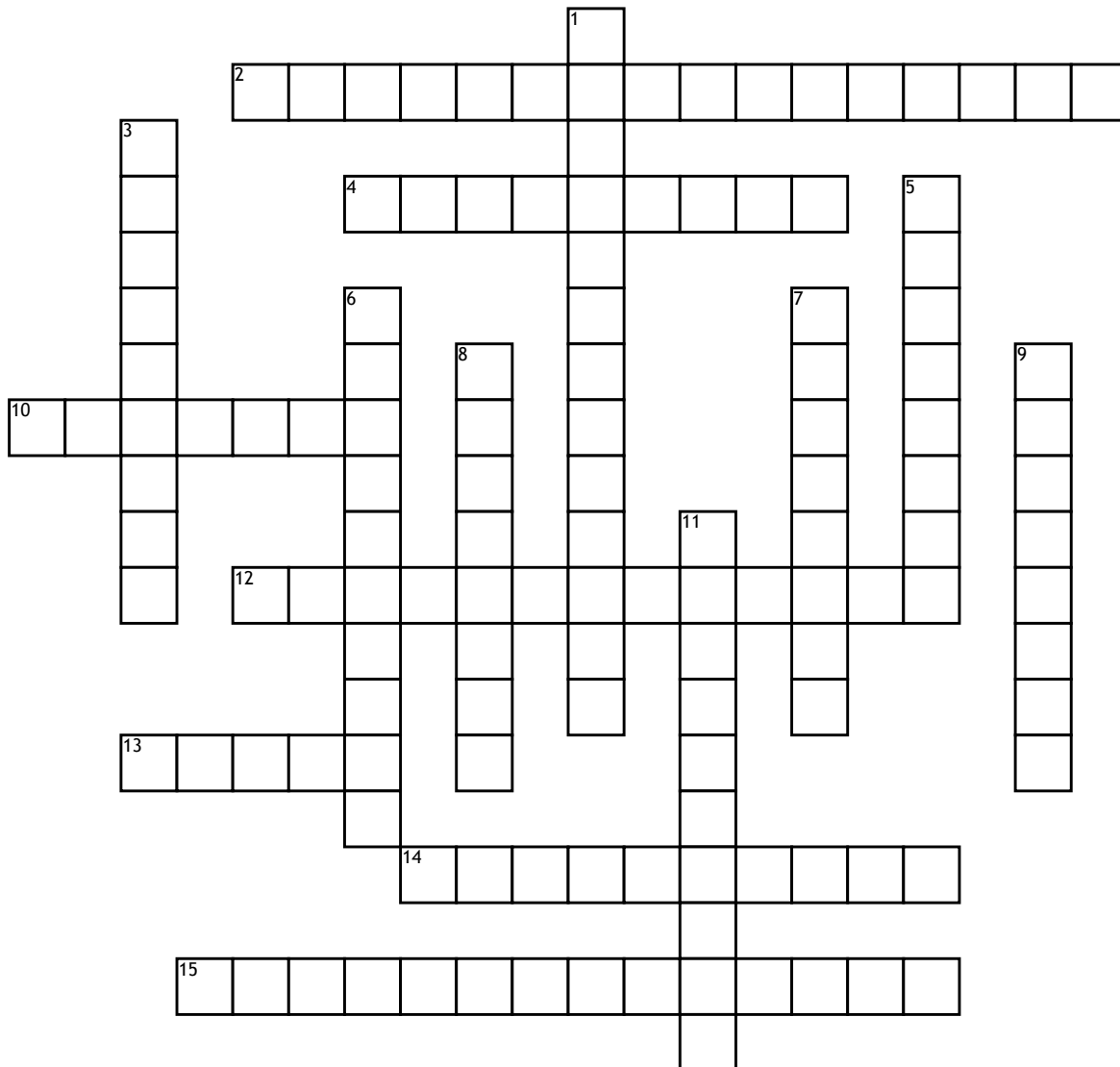# TL Magnet Site Prep Crossword

Across

2. In an effort to decrease 1:1 observation rates at UMCP, Christiano advocated for the hiring of a _____ _____ APN to manage 1:1 observation assignments

4. _____ _____ was implemented resulting in a new practice environment that promotes efficiency and autonomy while increasing patient satisfaction and decreasing LOS

10. To meet community needs, nurse leader Jennifer Hollander successfully guided nurses through the _____ change of receiving a license for intensive care bassinets in the NICU

12. The RN Staffing Committee advocated and implemented the Volunteer Secretary Program to allow for nurses and other licensed caregivers to provide _____ patient care.

13. Karyn Book responded to unplanned change when a patient with potential _____ virus disease presented to the LD unit by promptly implementing strategies to guide nurses on the LD unit

14. Clinical nurses on the ACE unit increased patient satisfaction by moving from hourly rounding to _____ rounding

15. When clinical nurses reported the patient safety concern of _____ equipment, new defibrillators were purchased.

Down

1. _____-_____ call back's were implemented in peri-operative services to increase patient satisfaction scores

3. The tier 3 per diem program was initiated to help meet the organizations _____ staffing needs

5. Additional CISCO phones were purchased and _____ to all areas that use the wireless phone system to address the lack of phones and its impact on communication

6. Clinical nurses used trended data based on projected births to advocate for _____ FTE RN positions

7. The Maternal Child Health Action Plan was developed to decrease adverse _____ outcomes related to nursing management of labor patients

8. Following a _____ attack, leadership responded to staff concerns by adding a security officer to the ED lobby from 4pm through 5am.

9. One intervention implemented to reduce CLABSI's organizationally was the implementation of a set central line _____ change day

11. Leadership development is supported through mentoring activities, _____ planning programs and performance management processes