

U D E V I S N O P S E R T X X I A Y B T Q E O V
 P Z E X Q A A F M B F Q S C Y S E T R U O C B I
 U M C A R I N G C M N A W L D H N S H M T U Y C
 T E M M E B N V J Q J H M Y M N V D L T O L Z F
 U D V K M Z W N R O V D D I D N E A I T M N Q V
 F I R P S W G S B I H K O X L B C M C E U C G Z
 R C P D T K Z O A E V D N D X Y R K M R T R Y C
 P A S I L E N T O F S U M D E Q M L S O J A Y U
 V T F L D M I F H A E A R J D R U E X N C U R C
 Q I T W O Z I J R K P T X Z L F S T C I L E Q Y
 A O U M C E B R V T E S Y M K X E G D A O P R N
 I N T N T X S V C O M F O R T A B L E P V T S K
 Q S S O O P Y J L B W L S T N E I T A P D J A D
 I Q I I R L M H F B B W O Y T L L V N C H A B M
 P N C T S A P Q E G R A H C S I D Q Q L D S Q E
 I Q A A I I T Z U S Y H D W M G N I N E T S I L
 U K M C K N O C P I N A E L C N Y S D A O I B P
 Z F R I L I M L R K E V W L S V T I M N T S Y M
 L D A N X N S E L D S T R O P P U S I L C T V V
 Q S H U Q G B R Q S N B Z I R A N N W I E A T C
 A V P M S R Q G L E W B Z A Y J P V L N P N Y W
 D T P M L T H Y G O L O I D A R B A H E S C C H
 Y I Z O P E D U C A T I O N X P R W V S E E N N
 J G L C P H Y S I C I A N S W B U P Q S R M F G

COMMUNICATION
 RESPONSIVE
 RECOMMEND
 PATIENTS
 DIETARY
 CLERGY
 PAIN

COMFORTABLE
 PHYSICIANS
 RADIOLOGY
 COURTESY
 SILENT
 CARING

CLEANLINESS
 PHARMACIST
 LISTENING
 SUPPORT
 SAFETY
 QUIET

ASSISTANCE
 MEDICATION
 EDUCATION
 RESPECT
 NURSES
 CLEAN

EXPLAINING
 DISCHARGE
 SYMPTOMS
 DOCTORS
 FAMILY
 CALM