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| COMMUNICATION | COMFORTABLE | CLEANLINESS | ASSISTANCE | EXPLAINING |
| RESPONSIVE | PHYSICIANS | PHARMACIST | MEDICATION | DISCHARGE |
| RECOMMEND | RADIOLOGY | LISTENING | EDUCATION | SYMPTOMS |
| PATIENTS | COURTESY | SUPPORT | RESPECT | DOCTORS |
| DIETARY | SILENT | SAFETY | NURSES | FAMILY |
| CLERGY | CARING | QUIET | CLEAN | CALM |
| PAIN | | | | |