

Name: _____

Date: _____

Period: _____

Customer Relationships and Problem Solving

A N O C L J D W K A G A N E T S I L M M I T D L
D O I O P A T K M R N Y A E J N R B D Z R V R V
A I K L O J O Q G O I T R S H A R E A H K C C A
P T E L S T E F N L T I F H S E U L A V H A Z L
T A P A I S Y B I E T L A A U O H O N E S T Y C
A S I B T P I B V M E A S R X Q Z X S L V Z O O
B R H O I R H H L O S N U I Q Z H S U N J R L M
I E S R V O F O O D L O R N B K E T O Y G Q T M
L V R A E G N E S E A S L G S C Z I N A W N M U
I N E T A R Y C M L O R M R C I T S N L E O P N
T O N I T E T N E Y G E I U O A P I J M T R A I
Y C T O T S I E L K U P S E V Q Z F L I U O G C
T L R N I S V U B A J Q F O W A F L V M J H M A
B B A C T U I L O K B M N U T Q I A L A J O Y T
N Z P H U N T F R S O N Y I A F T Y T Z A S F I
X F I A D E A N P X I H O T L I N U M A A H H O
E H S L E M E I S K T N R U O K J R H B P B E N
R Y U L I I R I I A I O F N H H R A N U I H A Y
H Z R E L J C A P W P M N U A K O T R Q B F L T
W O C N J T P M K P P E L E A D E R S H I P T L
R X Y G C R E I U Y G R E N E H G I H X Z M H N
F R E E D O M S J L F N E G O T I A T I O N Y H
T E C O P A D V O C A T E S W Y E R W U S R L Y
W F C O O P E R A T I O N S D G Q W W Q W G S C

sharing	problem solving	organization	negotiation
innovation	influence	empathy	creativity
cooperation	communication	collaboration	adaptability
personality	positive attitude	success	freedom
high-energy	motivation	support	progress
conversation	leadership	values	honesty
role model	advocate	healthy	partnership
listen	challenge	share	goal-setting
joy	fulfillment		