

CPI Training

G R C B N L P T C X K V W O X C W L J R P T C H
B G K P B S E C N A T S E V I T R O P P U S G V
A C Y B X J U H M T R M F N G O Y G Y D J M B R
A O C G Q T L Z N D B E S D R U A P M P L S S U
P R E C I P I T A T I N G F A C T O R S Q P O O
H Y T B T H I H M O L F F O B F L U K E G T B I
E K I R T S E O L A S T R E S O R T O K N B E V
H M J Z A X S S Y N E R A F L E W O G R I T B A
L D D I R E C T I V E Y G S S K B E H V T H B H
O Z H E Y Q M B S F U O C W K F I E D T C Q X E
C C G C E Z Q C R L Z I A F B U J J Q C A G L B
E H T X U E I D D F S K Y I F I Y W O M E P F L
E S H Q T M G K M E L M H H N Q K I B H R B G A
I O F O E J D O N X W W I C Z B O U Q N R M S B
O X K X M N M I N D L U I H A M B O H S E N C R
B W O Q O Y K O Q U H R B T E A M L E O V B K E
V R A N S B B E Z N P F H R H C Z X L V O U E V
P A R A V E R B A L C O M M U N I C A T I O N N
T R O P P A R C I T U E P A R E H T H K Z Z X O
F J A Q I P C C G E M Q U C F J U G V N O U O N
M V V H Y R C U K M O R F J Y T I R U C E S D J
G Q W W Z S A F E T Y P H M X F Z R F X A T D L
I O V W V K X S I S I R C D I O V A C T E V L A
I E N O I T C U D E R N O I S N E T I T S W V D

paraverbal communication
therapeutic rapport
overreacting
proxemics
security
safety
care

precipitating factors
tension reduction
avoid crisis
directive
welfare
team
cpi

non verbal behaviour
supportive stance
last resort
kinesics
strike
grab