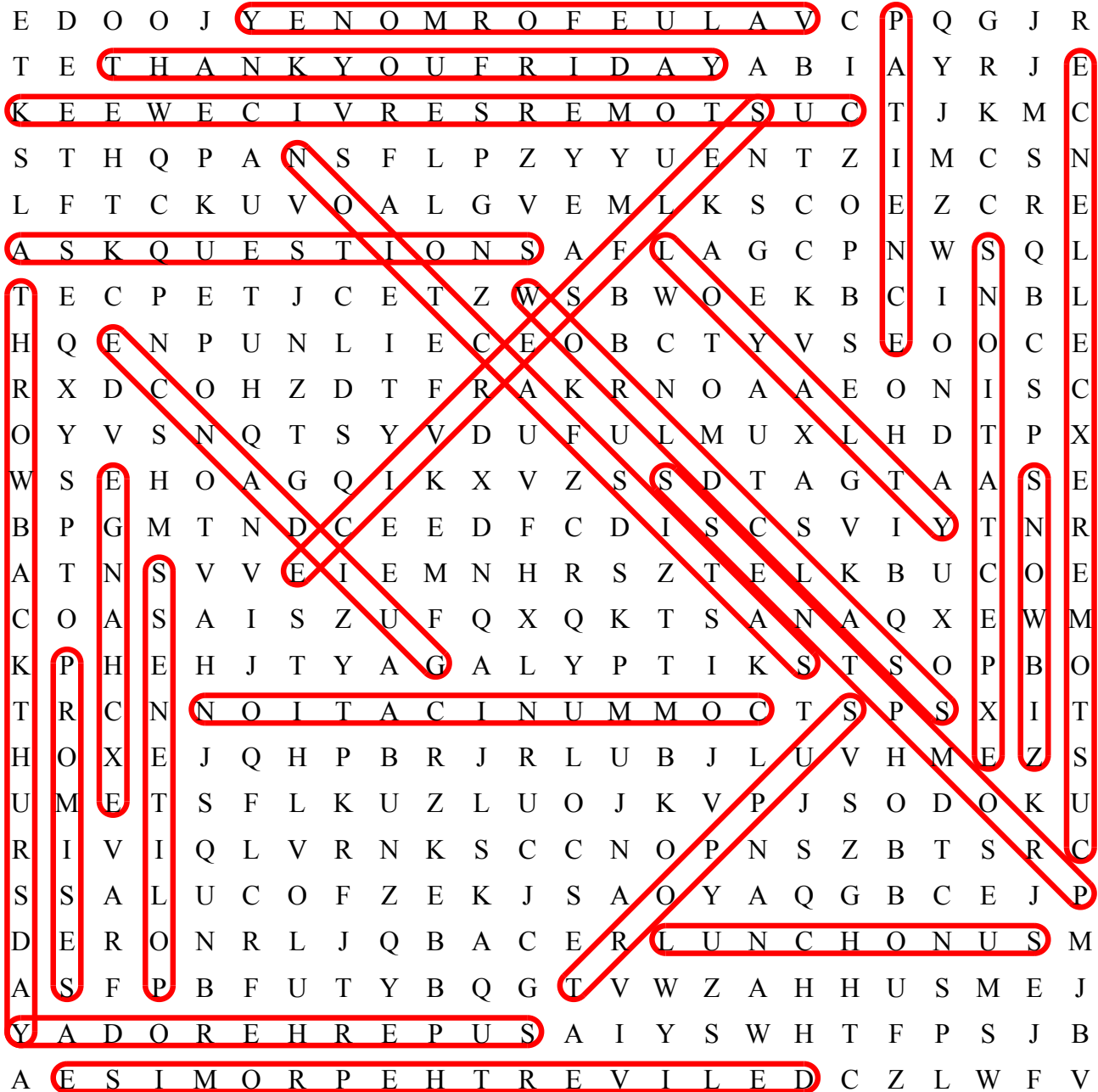


Name: \_\_\_\_\_

Date: \_\_\_\_\_

# THROWBACK THURSDAY



Customer Service Week

Deliver The Promise

Customer Excellence

Throwback Thursday

Thank You Friday

Value for Money

Super Hero Day

Communication

Ask Questions

Self Service

Satisfaction

Expectations

World Class

Lunch on Us

Promptness

Politeness

Promises

Exchange

Patience

Snow Biz

Guidance

Loyalty

Support