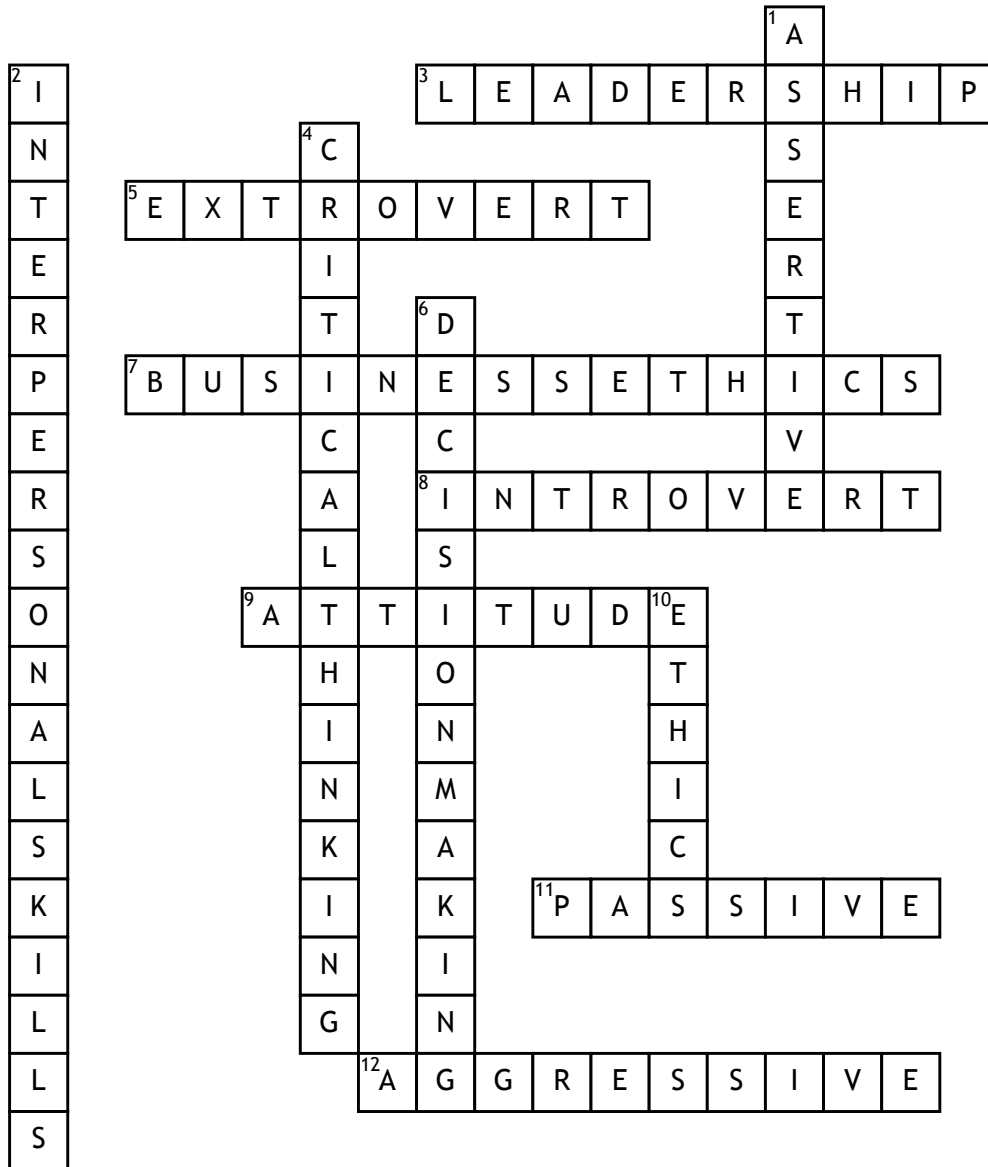


# Communication Vocabulary



## Across

3. quality of a person allowing them to guide, direct or influence people

5. who enjoys sharing thoughts and ideas with others

7. study and examination of moral and social responsibility in relation to business practices and decision making in business

8. who is more comfortable with his or her own thoughts and feelings

9. mental position one possesses with regard to a fact, issue or belief

11. aggressive personality trait causing people to suppress their feelings

12. personality trait causing people to be overly energetic and forceful with their opinions and requests

## Down

1. personality trait causing people to express their opinions without offending others

2. skills people use to properly interact with others on a daily basis

4. process of investigating and assessing ideas and information in order to achieve sound decisions and results

6. process thought process which leads to an action (or inaction) by considering alternative options

10. moral rules and values governing the conduct of a person or group