Customer Service

W C Q L N I F Z V O T J X G Z Q J G E T O R F A
K H V M K N S X L O V O Q P K G O P L P D E M O
H K I Y B I F T J F E H Q C A G B S K W P H A N
Z F N K T C R M D Q T Y Z O S Z S J I P W I B I
F V G R R Z H C C F W S L M Z E A C E R B G H U
I J E R L Q C T K K F Q U P H I T U Z O C H T X
R R K E L U L K B O T L R L J X I S J D Q S H P
S E G P B T K D I G M P F A R E S T F U Z T Q O
T P Z E R G J E X T R A M I L E F O K C F A I A
I U M A H C A T Q G V B M N G L A M S T K N P O
M T B T A X Y U Z P G J M T W G C E E K D D Q Y
P A E B J V I I M G G Q L S C R T R A N C A G E
R T N U E Q F I N M V E P Y W D I L E O N R C Z
E I Z S U J Q W M J Y E E G X W O O W W J D S C
S O R I Q W Y U L U P T T X G L N Y L L O S L C
S N W N T P H V V S P C N F N F W A X E X X J R
I R A E P Q K F E Z M I H C G G P L F D K L S N
O K O S C L L M W O R D O F M O U T H G Q W Z Y
N T J S Y W P Z P R O F I T H E A Y M E T C K H
S E R V I C E M S I Z U N V M K Y W G B Z W B S
P C U S T O M E R E X P E C T A T I O N S Y S N
P E J O V F C C T T T S D G D Q I S W L O X X I
U F G L I H E V L G T S Y C X Z D N E R R T K N
C O M M U N I C A T I O N C Z P R I C E V N W S

customer expectations
firstimpressions
communication
complaints
service
product knowledge
jobsatisfaction
highstandards
reputation
profit
customer loyalty
repeat business
wordofmouth
extramile
price

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