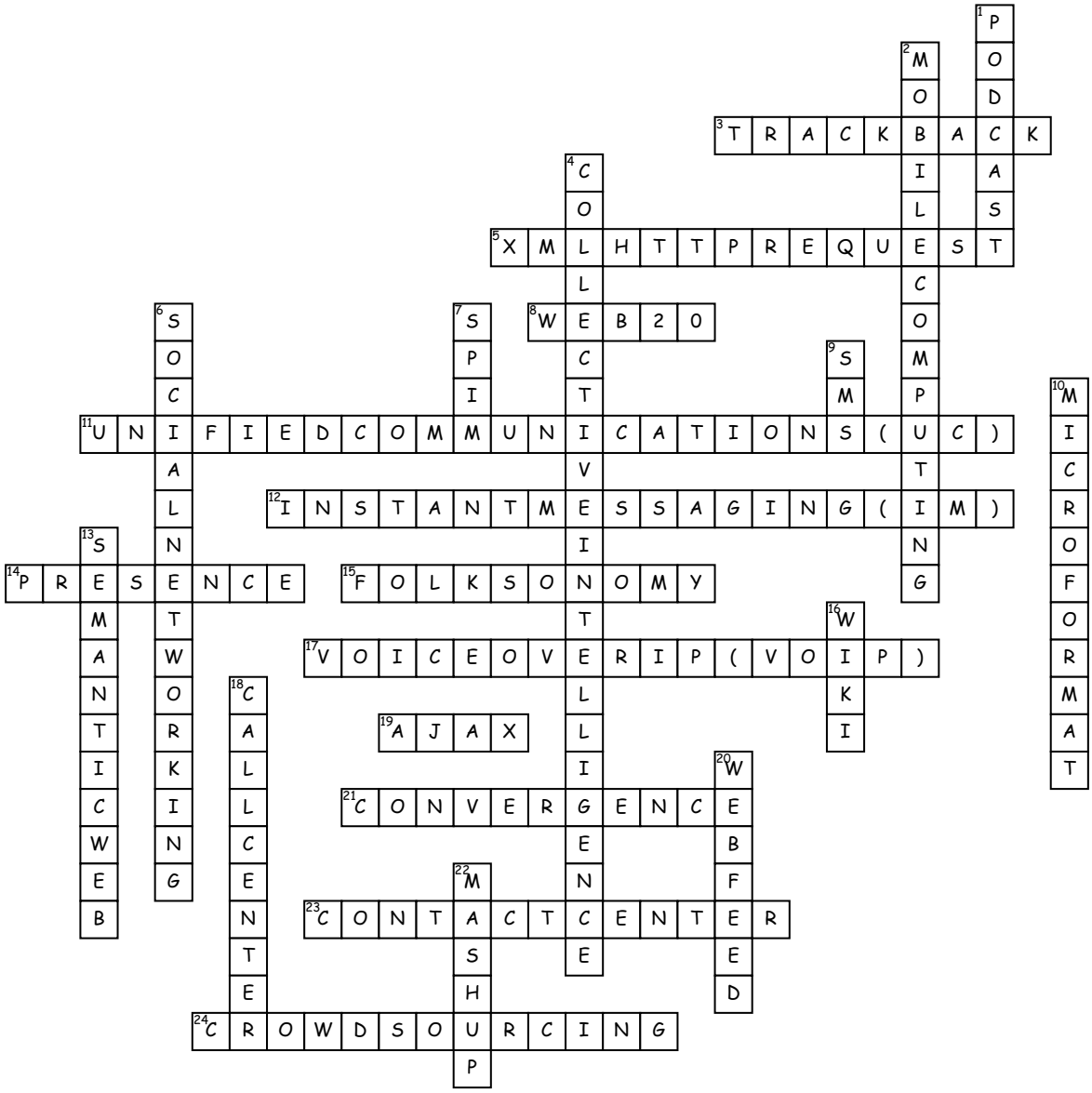
Name: _____ Date: _____ Period: _____

Bridgett's IBA LESSON 2 CROSSWORD PUZZLE



Across

3. a method by which a blogger receives notification when other bloggers link to his of her blog entry

5. an application programming interface (API) that is used to transfer XML and other text data between a Web server and browser

8. a concept referring to the changing trends in the use of WWW technology and Web design that have led to the development of information-sharing and collaboration capabilities

11. a business trend that seeks to simplify and integrate all forms of communication. also, a set of technologies that enable voice to be converted into text, and vice versa

12. a computer-based method of communication in which uses can type and view messages sent to one or more recipients, and view the responses immediately

14. a status indicator that conveys a person's willingness and ability to engage in communications

15. the practice of categorizing online content though tags

17. a technology that converts voice into data packets for transmission over a packet-switched IP network. allows the use of the internet for real-time voice and video traffic

19. a programming methodology that uses a number of existing technologies together and enables Web applications to make incremental updates to the user interface without the need to reload the browser page

21. the integration of telephony and data technologies

23. a call center that allows consumers to contact agents via avenues other than by telephone

24. a problem-solving model in which a task ordinarily performed by one person is outsourced to a large group or community in order to obtain and analyze large amounts of data

Down

1. the use of audio or video digital-media files that are distributes through Web feeds to subscribed users

2. a person's ability to use technology in non-stationary positions and in transit

4. the ability of a group to exhibit a greater degree of intelligence by solving problems collaboratively compared to the intelligence of an individual member

6. the practice of creating networks of friends, associates, and clients who can discuss topics in common. online social networking is a powerful concept used by individuals and businesses worldwide

7. spam that is delivered through instant messaging

9. short message service. communications protocol that allows short text messages over cell phone

10. a data format that adds human-readable metadata to existing code so that the data can be processed by other software

13. a Web 2.0 implementation by which Web data is contextualized with the addition of machine-readable metadata

16. a page of collection of Web pages that can be viewed and modified by anybody with a Web browser and access to the internet

18. a centralized office used for the purpose of processing a large volume of requests by phone

20. a data format for delivering Web content that is updated frequently

22. a web page that integrates content and scripts from multiple web sites to create new applications