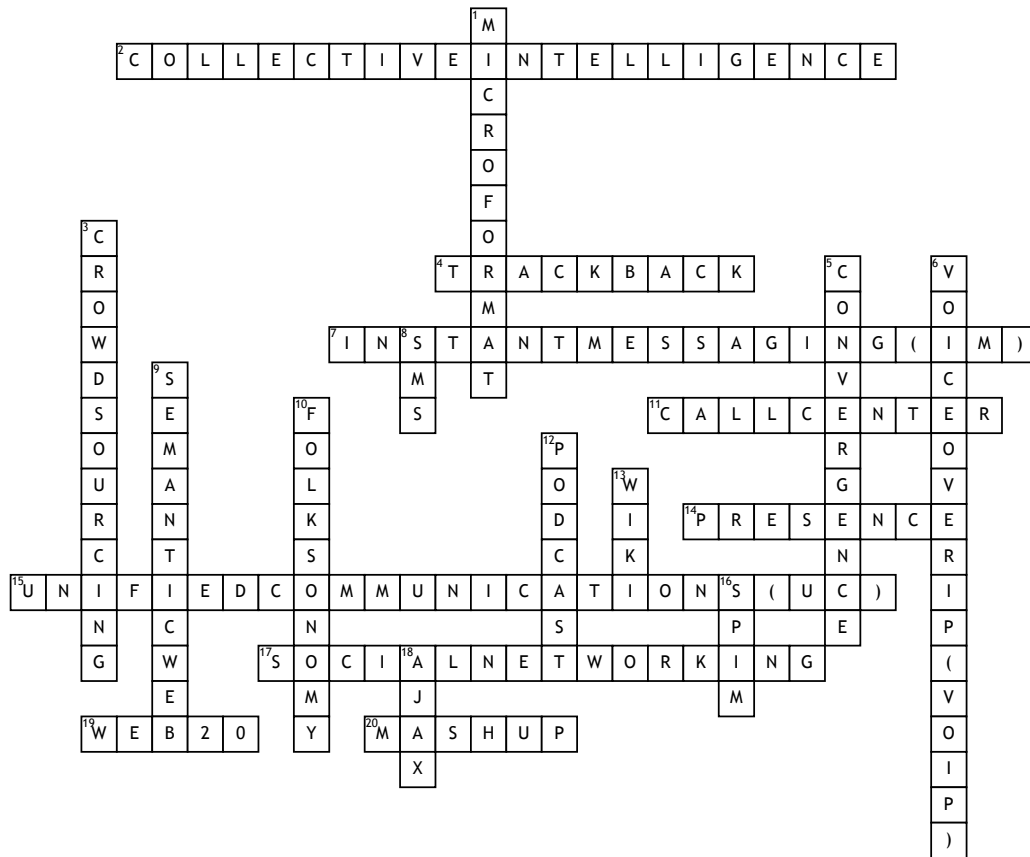Name: _____   Date: _____

Kaleb's I-B-A Lesson #2 Crossword Puzzle

Across

2. the ability of a group to exhibit a greater degree of intelligence by solving problems collaboratively compared to the intelligence of an individual member

4. a method by which a blogger receives notification when other bloggers link to his of her blog entry

7. a computer-based method of communication in which uses can type and view messages sent to one or more recipients, and view the responses immediately

11. a centralized office used for the purpose of processing a large volume of requests by phone

14. a status indicator that conveys a person's willingness and ability to engage in communications

15. a business trend that seeks to simplify and integrate all forms of communication. also, a set of technologies that enable voice to be converted into text, and vice versa

17. the practice of creating networks of friends, associates, and clients who can discuss topics in common. online social networking is a powerful concept used by individuals and businesses worldwide

19. a concept referring to the changing trends in the use of WWW technology and Web design that have led to the development of information-sharing and collaboration capabilities

20. a web page that integrates content and scripts from multiple web sites to create new applications

Down

1. a data format that adds human-readable metadata to existing code so that the data can be processed by other software

3. a problem-solving model in which a task ordinarily performed by one person is outsourced to a large group or community in order to obtain and analyze large amounts of data

5. the integration of telephony and data technologies

6. a technology that converts voice into data packets for transmission over a packet-switched IP network. allows the use of the internet for real-time voice and video traffic

8. short message service. communications protocol that allows short text messages over cell phone

9. a Web 2.0 implementation by which Web data is contextualized with the addition of machine-readable metadata

10. the practice of categorizing online content though tags

12. the use of audio or video digital-media files that are distributes through Web feeds to subscribed users

13. a page of collection of Web pages that can be viewed and modified by anybody with a Web browser and access to the internet

16. spam that is delivered through instant messaging

18. a programming methodology that uses a number of existing technologies together and enables Web applications to make incremental updates to the user interface without the need to reload the browser page

Word Bank

Convergence	Presence	Web 2.0	Collective Intelligence
Sms	Mashup	Ajax	Instant Messaging (IM)
Spim	Semantic Web	Folksonomy	Unified Communications (UC)
Call Center	Trackback	Microformat	Social Networking
Podcast	Wiki	Crowdsourcing	Voice over IP (VoIP)