

Name: _____

Date: _____

B+L World Quality Day - November 9, 2017

M Q U T R A H C W O L F I A N Y R O T I D U A E
 I F L J Y T I L A U Q A J K Z I T Y A S V C A R
 E F F E C T I V E N E S S S P G B I K W C F L T
 S T C E F E D S T N E M E R I U Q E R R Y U T K
 N O I S I V E X C E L L E N C E L V E O X F I E
 U V H C T R A I N I N G L L C P J D M A I N N C
 K R O W M A E T B C E C E M R C I I C Y N R S N
 A E C N A R U S S A R A A E I T E G G O K L P A
 C L O G S C A S Q O N T W G A M U R I L I E E M
 C Q L O A O G J S B R J E T F P L T S H J A C R
 O E A W M L Y B S I U T I W A M A N C J T D T O
 U L U A P L Y O X R A O K R Q C V U L G C E I F
 N P D H L A Y Z A R N C E R I F G H S U C R O R
 T M I I I B S N T M F T O F E A A T H O H S N E
 A A V S N O S S W R O I I N T G A D N N B H M P
 B X I T G R E Q C D E T S G F N U T V P Q I Y I
 I E D O R A C O F U R I O H D O R L S O H P S V
 L G N G W T O L J E L A L A B O R I A R C N E V
 I Q I R R I R C C M L T R P L O J M U T A A B U
 T M E A W O P M P S H D U X P D N P A A I K T C
 Y E M M Z N O S I T A O N R P U A E Q N W O P E
 P L A N D O C H E C K A C T E D S R S L C S N P
 I N A M M V O I C E O F C U S T O M E R G E R G
 F O I M P R O V E M E N T M E T S Y S Z D C V T

Plan Do Check Act
 Collaboration
 Performance
 Regulation
 Advocate
 Supplier
 Culture
 Taguchi
 Vision
 Lean

Voice of Customer
 Effectiveness
 Excellence
 Assurance
 Fishbone
 Teamwork
 Defects
 Crosby
 Goals
 ASQ

Accountability
 Requirements
 Individual
 Flowchart
 Priority
 Training
 Example
 Matrix
 Juran
 ISO

Accreditation
 conformance
 Inspection
 Histogram
 Sampling
 Auditor
 Process
 Pareto
 Value

Certification
 Improvement
 Leadership
 Strategic
 Standard
 Control
 Quality
 System
 ANSI