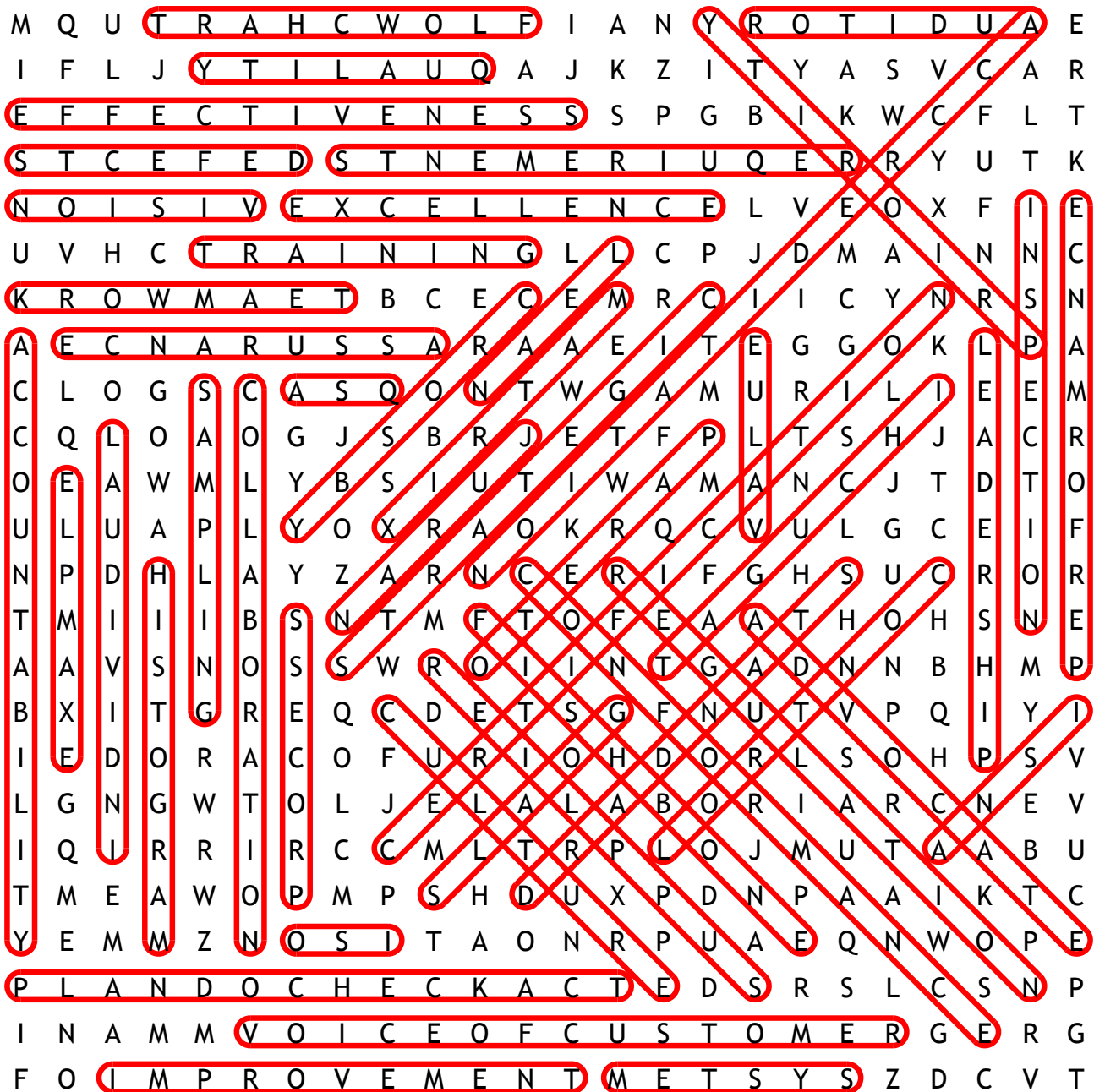


Name: \_\_\_\_\_

Date: \_\_\_\_\_

# B+L World Quality Day - November 9, 2017



Plan Do Check Act  
Collaboration  
Performance  
Regulation  
Advocate  
Supplier  
Culture  
Taguchi  
Vision  
Lean

Voice of Customer  
Effectiveness  
Excellence  
Assurance  
Fishbone  
Teamwork  
Defects  
Crosby  
Goals  
ASQ

Accountability  
Requirements  
Individual  
Flowchart  
Priority  
Training  
Example  
Matrix  
Juran  
ISO

Accreditation  
conformance  
Inspection  
Histogram  
Sampling  
Auditor  
Process  
Pareto  
Value

Certification  
Improvement  
Leadership  
Strategic  
Standard  
Control  
Quality  
System  
ANSI