Name: _____ Date: _____

Operations Wiki

The crossword grid contains the following filled answers:

- 1 Down: PACKET
- 2 Down: APACHE
- 3 Across: VOIP
- 4 Down: FRAMERELAY
- 5 Across: EXCHANGE
- 6 Down: HTTPS
- 7 Down: AGENT
- 8 Across: GSAT
- 9 Across: FIREWALL
- 10 Across: JITTER
- 11 Down: ISDN
- 12 Down: ROUTER
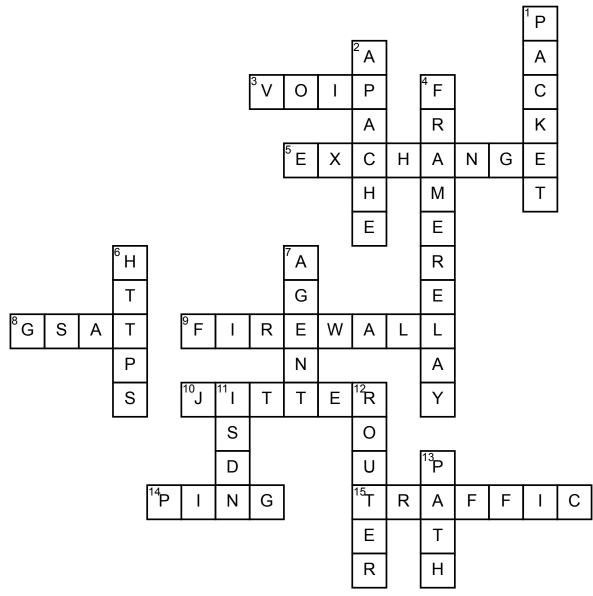- 13 Down: PATH
- 14 Across: PING
- 15 Across: TRAFFIC

Across

3. a set of facilities for managing the delivery of voice information using the Internet Protocol (IP).

5. groupware application that enables communication and collaborative work

8. Global Security Admin Tool

9. A server whose main purpose is to act as a gateway between a local area network (LAN) and a large network that is not secure (such as the internet)

10. the variation in delay between two successive packets in a simulated real-time voice or video data flow.

14. an Internet echo message used to confirm the reachability of a network device

15. the data that travels over a network

Down

1. a logical unit of data routed between a source and a destination on the Internet or any other packet-switched network

2. a freely distributed Web server that runs on most UNIX, Linux, and Windows operating systems.

4. a packet-switching standard for wide area networks

6. a Web protocol that encrypts and decrypts user page requests as well as the pages that are returned by the Web server

7. a program that provides information from a Management Information base (MIB) for SNMP agents.

11. This is a high-speed carrier service offered by telecommunications companies

12. a device that connects networks

13. a route from one location to another in a network